

HOSPITAL GUIDE 2013 INFORMATION FOR COMMISSIONERS

JUNE 2013

'A coordinated collection of accurate information about the performance of organisations must be available to providers, commissioners, regulators and the public, in as near real time as possible.'

ROBERT FRANCIS QC · Mid Staffordshire NHS Foundation Trust Public Inquiry, February 2013



Dr Foster provides health systems, organisations and clinicians with the information to benchmark performance including measures of quality, efficiency and cost.

We have published the Hospital Guide since 2001 because we believe that comparative information about standards and costs of care are essential to improving healthcare and making it affordable for all and that sharing data is essential to interpreting it correctly. We believe that comparative information must be based on open methodologies and data sources so that results are open to scrutiny. This is why we always share results of analysis in full and publish all methodologies. We welcome the messages from Robert Francis about the better use of data and the investigation by Sir Bruce Keogh into NHS trusts with high mortality rates. Both of these were prompted, in part, by information published in the Hospital Guide.

As the title suggests, our focus has traditionally been on the performance of NHS hospitals but this year we are also featuring some measures at CCG level, and this document is intended to give an outline of what we are planning to include. We believe following the NHS reforms and the emphasis on CCGs to ensure their services provide high quality and efficient care, it is a good time to extend our portfolio of metrics to cover CCGs.

We are developing these metrics in partnership with the Dr Foster Unit at Imperial College London and with the help of clinicians; inevitably some will change and others may be discarded as this research phase continues. We will continue to keep you informed about this process.

This document has early information about the 2013 Guide. Your Dr Foster Regional Business Director will be in touch in the autumn to feed back your results. In the meantime the Dr Foster team is always happy to talk with organisations about the Hospital Guide and the data we publish, either at your organisation or at regional or network level. Please contact us on hospitalguide@drfoster.co.uk to take up this offer.

Provisional indicators for 2013

Please note that we are listing here examples of indicators being considered for the Dr Foster Hospital Guide 2013. Methodologies and specifications are currently being refined and tested by the Dr Foster Unit at Imperial College London and with clinicians, NHS trusts and CCGs. The data period will be April 2012 to March 2013. Usually, significance will be determined using 99.8% control limits which is the banding we use consistently across the Hospital Guide to determine outlying status and is an alert of potential problems whilst minimises false positives in the published data.

The final metrics, data and methodologies will be shared with CCGs and trusts in the autumn. Please refer to the timeline on the next page for more information.

COMMISSIONING INDICATORS

This year we are interested in presenting a number of indicators at population or Clinical Commissioning Group level. This will examine some of the challenges facing new commissioning organisations and look at how hospitals need to adapt to meet quality and cost challenges.

Indicators under consideration include:

- Volumes for vascular surgery
- · Breast reconstruction following mastectomy
- PCI for AMI
- SARs for selected elective procedures
- · Avoidable admissions
- Ineffective procedure rates
- · High Impact users

Trust-level measures

For information, we are planning to measure the following for NHS trusts:

MEASURING MORTALITY & INTERROGATING THE HSMR

This year we are placing a big focus on measuring mortality. We are concerned that some organisations are losing focus on this due to financial pressures – a theme of the Mid Staffordshire Public Inquiry. We will be including our four usual measures of mortality:

- HSMR (including a three-year version and a model based on 100% of deaths)
- SHMI (using 99.8% control limits to determine significance)
- · Deaths after Surgery
- Deaths in low-risk conditions

However we will also be scrutinising some of the constituent parts of the HSMR including for example:

- · Palliative Care Coding Rate
- Case mix Index
- Doctors per bed

- SMRs for AMI, Pneumonia, Stroke, Heart Failure and Fractured Neck of Femur
- · Mortality rates following an admission at weekend

STROKE NETWORKS

We will also be revisiting previous research around outcomes for patients following a stroke and continuing to measure the effect of networks.

TRUSTS OF THE YEAR

As with previous Hospital Guides, Dr Foster will be identifying the best performing trust in each NHS region and naming one of these our overall trust of the year. Again the algorithm for this is not yet defined, but we will take into account their performance against the indicators detailed above.

Timeline 2013

JULY

Final date for data submission to SUS for inclusion in the Hospital Guide

JULY/AUGUST

 Dr Foster continues to develop and consult on Hospital Guide content

AUGUST

- Dr Foster finalises indicator methodologies
- SUS data extract processed by the Dr Foster Unit

SEPTEMBER

- Dr Foster receives final data-set used for analysis
- > Final analysis undertaken
- Further communication of content by Dr Foster to CCGs and NHS trusts
- > Hospital Guide content drafted

OCTOBER

- Dr Foster Regional Business
 Director begin to share data
 with CCGs and NHS trusts and
 via My DrFoster
- > Dr Foster Hospital Guide Press Kit available
- Dr Foster formally notifies any CCG or NHS Trust who are listed in the Hospital Guide as an outlier
- > Hospital Guide content finalised

NOVEMBER

- Hospital Guide content previewed to CCGs and NHS trusts
- Hospital Guide content previewed to Department of Health, CQC, Monitor, the Trust Development Agency and NHS England
- Hospital Guide published by Dr Foster through a printed report, online, and through the media

THE DR FOSTER PROMISE

In 2011, following consultation with our customers we launched the Dr Foster Promise. This is our mandate for the way we will publish information about variation in healthcare. The 2013 Hospital Guide will adhere to these principles.

- We are committed to transparency. We believe publication of performance improves outcomes but will not publish new indicators to the press or wider market until NHS trusts have had the opportunity to collaborate with us in their development.
- · We are listening and responding to our customers and the market's feedback.

We will continue to work in collaboration with the NHS and healthcare professionals worldwide to develop and make available innovative and informative indicators that improve the quality and efficiency of healthcare.

PRESS KIT

The Hospital Guide press kit is intended to help organisations take ownership of their own PR by providing you with some helpful strategies for dealing with the Hospital Guide. It will give you a flavour of the types of indicators that will be addressed in 2013, the timeline for publication, where Dr Foster might publish, and some strategies for dealing with the publication of information about your CCG or services you commission.

MAKING OURSELVES ACCOUNTABLE

The Dr Foster Ethics Committee is independent of Dr Foster Intelligence and chaired by Andrew Vallance-Owen. Its role is to ensure that Dr Foster meets the standards set out in its code of conduct (published at www.drfoster.co.uk). The Ethics Committee can adjudicate in any complaints or disputes that have not been resolved satisfactorily by Dr Foster. If you have a complaint please write to:

The Secretary of the Ethics Committee, Dr Foster Ethics Committee Limited, 12 Smithfield Street, London EC1A 9LA

About Dr Foster

Dr Foster exists to help healthcare organisations improve their quality and efficiency through the use of data. We work with clinicians, healthcare managers and leading academic centres in England – including the Dr Foster Unit at Imperial College London – and internationally to develop performance metrics, and facilitate positive change through the use of meaningful, accessible and robust analytical insight.

We believe in the value of publishing information about healthcare performance and the contribution that transparency can make to improving care. We are committed to responsible sharing and have made a public promise to collaborate with hospitals. All our methodologies are published in full so everyone can review and understand our approach.

We hope that you find this communication useful and informative. If you have any feedback or other questions please contact us via hospitalguide@drfoster.co.uk.

