

Carter, the DH and Darzi

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How do Carter findings fit with
the Darzi Review ?

What will modern services look
like ?

Darzi Report

Next Stage Review Final Report

“High Quality Care for all”

June 2008

Quality, Safety , Personalisation

Darzi Report

...An NHS that gives patients and the public more information and choice, works in partnership and has quality of care at its heart....

NHS Next Stage Review

- Quality
- Safety
- Personalisation
- Patient information
- Patient choice
- Patient experience

NHS Next Stage Review

- Quality Improvement
- Standards
- Metrics
- Enhancing professionalism
- World-class Commissioning
- Innovation

NHS EVIDENCE

NICE

NHS Next Stage Review

- Personal Care plans
 - Organising services around needs of individuals (chronic diseases)
 - Personal care budgets
- Improved access to diagnostics
- Clinical programmes

High Quality Care for All

- “Our goal is that every provider of NHS services should systematically measure, analyse and improve quality. They will need to develop their own quality frameworks, combining relevant indicators defined nationally, with those appropriate to local circumstances. This will include quality measures that reflect the visions for improved services...”

Quality Framework

- Bring clarity to quality standards
- Measure quality
- Publish quality performance
- Recognise quality and reward
- Raise standards
- Safeguard quality
- Innovate

Quality Accounts

- “We will require ...healthcare providers...to publish their “Quality Accounts” from April 2010, just like they publish financial accounts. These will be reports to the public on the quality of services they provide in every service line...”

Patient Focus

- Accessibility
 - Phlebotomy
- Understanding of need for tests
- Turnaround
- Reporting
- Result information
- Intervention & decisions

Independent Review of Pathology

1. Report of the Second Phase of the
Review of NHS Pathology Services in
England

Lord Carter of Coles

December 2008

2. The Department of Health's Response to
the Report

Carter Recommendations

- Consolidation into small number of networks (£250-500m savings per yr) (10-20% total expenditure)
- Consolidation of specialist services
- Control of logistics/IT
- National standards and quality specification
- Mandatory accreditation of labs and POCT
- Reform of workforce
- Introduction of tariff (reimbursement)
- Improved technology innovation/uptake
- Develop better leaders

DH Pathology 2009

- In Medical Directorate of DH
- New funded Pathology programme, aligned with Darzi/Carter and key national priorities
- Represented on National Clinical Directors Group and other DH committees
- Profile raised in DH
- Diagnostic Programme Board
(Pathology, Physiological Measurement, Imaging)

Pathology Programme

“...to enable NHS Pathology services to respond to future challenges posed by new scientific and technical developments, changing practice and evolving public expectations...”

Non-directive, policy in support of NHS
direction/key priorities

Decision-making/implementation devolved to
local level

Implementing Carter Recommendations

Aligning with Darzi and other
national priorities

Quality

- Quality metrics
- Quality standards
- Benchmarking in Primary Care
- Accreditation
 - Laboratory
 - Point of Care
- Harmonisation / Standardisation
- Transforming data

Knowledge Management

- Order Comms in Primary Care
- National Test Catalogue
- Test Evaluation
 - NICE
 - NHS Evidence
- LabTests on Line
- “Pathipedia”
- Lab to Lab

Other Workstreams

- Specialist Services Review
- Commissioning advice
- Pathology Tariff
 - Primary Care
 - Special Tests
- Clinical Leadership
- Service Improvement projects (Lean)
- Working with clinical programmes
- Research and development

Business Development

- Networks
- Joint Ventures
- Outsourcing
- Community Diagnostics
- Foundation Trusts
- Private Sector

Future Impact

- Global financial crisis
- Patient empowerment
- Technology innovation
- Disease prevention/ lifestyle
- “Baby boomers”
- Carbon footprint

Summary

- Pathology profile raised in DH / NHS
- Opportunities for improved integration and engagement
- Core projects in place to support NHS Pathology
- Professional engagement and leadership essential at local and national level
- Innovation will be required to drive change
- Pathology transformation will be increasingly commissioner driven
- Market forces will have increasing impact