

REPORT OF THE SOUTH READING CCG BOARD 19.06.13

Title	M12 Berkshire West CCGs Performance Outcomes
Sponsoring Director	Janet Meek (CFO)
Author(s)	Debbie New
Purpose	To inform the board of the latest non-financial performance
Previously considered by	South Reading CCG Executive Team 5 th June 2013
Risk and Assurance	Risk IDs 1, 5 and 11
Legal implications/regulatory requirements	
Public Sector Equality Duty	
Links to the NHS Constitution (relevant patient/staff rights) <i>All NHS organisations are required by law to take account of the NHS Constitution in performing their NHS functions</i>	Referral to treatment targets Diagnostic wait time targets A&E wait time targets Ambulance response time targets
Consultation, public engagement & partnership working implications/impact	

Executive Summary

Berkshire West

Under performance:	High performance & improvement to green:
<ul style="list-style-type: none"> • RTT treatment functions/specialties not achieved • Diagnostics % waiting 6 weeks or more • MRSA <p>(* - New to this table)</p>	<ul style="list-style-type: none"> • Cat A response and transportation times • Ambulance handover delays* • Mental Health* • Stroke/TIA* • RTT aggregated • Cdiff <p>(* - New to this table)</p>

Recommendation

Note the level of compliance with the operating targets and support the actions being taken to improve performance where necessary

Key

Rating	Definition
Red	Performance significantly below target
Amber	Performance just above or below target
Green	Performance significantly above target

Berkshire West

- Cat A response and transportation times

Current period	YTD
Amber	Red

75% of all category A ambulance responses should arrive within 8 minutes. The performance for March was 75.5%, 0.5% above target. 95% of all category A calls where an ambulance is required to transport a patient should arrive at the call within 19 minutes. The performance for March was 95.9%, 0.9% above target. Both of these areas saw a slight deterioration in performance for March and this was due to an increase in the number of ambulance calls to the highest number in a month for the year.

Performance was also above target for the aggregate Quarter 4 position which is in line with the agreed action plan and recovery trajectory that was set with SCAS when performance deteriorated earlier in the year.

- Ambulance handover delays

Current period
Green

During Quarter Three the PCT and RBFT agreed a new trajectory to reduce the number of ambulances delayed at the hospital waiting for handover. The new trajectory required 85% of handovers at RBFT to be completed within 18 minutes in January 2013 and 90% in March 2013. During January and February the 85% target was delivered. The validated position for March was 90.1% and therefore the March target was also achieved.

- Mental Health

Current period	YTD
Green	Green

All of the mental health indicators were achieved for Q4 and for the year as a whole.

- Stroke patients spending 90% of time on a stroke unit and high risk TIA

Current period	YTD
Green	Green

Berkshire West PCT achieved the target for stroke patients spending 90% of their stay on a stroke unit for Q4 and the year as a whole. The % of high risk TIA patients treated within 24 hours was also maintained above target for Q4 and the year.

- RTT Aggregate

Current period	YTD
Green	Green

Berkshire West PCT and RBFT achieved all overall Referral to Treatment (RTT) targets for admitted, non-admitted and incomplete pathways.

- Referral to Treatment within 18 Weeks: treatment functions/specialties not achieved

Current period
Red

During March, Berkshire West PCT did not achieve all of the targets at speciality level and the breaches were in Ophthalmology and Oral Surgery for admitted pathways, Oral Surgery for non-admitted and Oral Surgery and Neurosurgery for incomplete pathways.

Agreed action plans are in place with RBFT and recovery trajectories are included within these plans. The Oral Surgery performance was expected to recover by March 2013. Although this has not been achieved, due to the transition from year to year and from PCT to CCG, the decision was made not to take further action. Contractual action will be taken against RBFT as appropriate once April performance is apparent. Ophthalmology is due to recover for the month of April 2013. The Neurosurgery breach was as a result of 3 breaches across 2 different providers which were not RBFT. This will be monitored closely to see if a trend continues with either of these providers.

- Diagnostics % waiting 6 weeks or more

Current period	YTD
Red	Amber

The national diagnostic wait time target is that less than 1% of people should have to wait longer than six weeks for a diagnostic test. In the month of March Berkshire West PCT had 1.2% of people waiting longer than six weeks. There were no breaches at RBFT, one at Great Western Hospital (GWH) in Swindon, 5 at Hampshire Hospitals (HHFT) and 39 at Oxford University Hospitals (OUH). The breaches at GWH and HHFT were for endoscopy procedures and the majority of the OUH breaches related to radiology tests. Previously we had been informed by Oxfordshire CCG that OUH should recover performance within the 1% target by March 2013. This has not been achieved as the Trust as a whole had 2,146 breaches meaning the provider performance was 17.6% of patients waiting longer than 6 weeks. An updated action plan has been provided by OUH which explains the main issue relating to recruitment of stenographers where there is a national shortage. Actions are in place to progress this and to put interim arrangements in place until the long term solutions are in place. This has been escalated with Area Team involvement and the Trust are currently predicting a recovery time of the end of June 2013.

- MRSA bacteraemia

Current period	YTD
Red	Red

The acceptable level of MRSA infections for 2012-13 was 4 infections for the year. There was one case reported in March which means there were 8 cases across the year as a whole which is double the annual limit. A copy of the Root Cause Analysis for the case in March has been requested from Public Health.

- Clostridium Difficile

Current period	YTD
Green	Green

Berkshire West PCT had 121 Cdiff cases during 2012/13 against the limit of 194.

Glossary

CCG	Clinical Commissioning Group
CQN	Contract Query Notice
RTT	Referral to Treatment
CQUIN	Commissioning for Quality and Innovation
CQRG	Clinical Quality Review Group
EPR	Electronic Patient Record
CVD	Cardiovascular Disease
NEL	Non-Elective
HCAI	Healthcare Acquired Infection

CDiff	Clostridium Difficile
MRSA	Methicillin-Resistant Staphylococcus Aureus
A&E	Accident & Emergency
2ww	Two week wait
MSA	Mixed Sex Accommodation
CPA	Care Programme Approach
OOH	Out of Hours
IAPT	Improved Access to Psychological Therapies
COPD	Chronic Obstructive Pulmonary Disease
VTE	Venous Thrombus Embolism
TIA	Transient Ischemic Attack
C&B or CaB	Choose & Book
OP	Outpatient