

Category	Indicator	Contract Query		Performance Notice		Exception Notice		Comments
		New	Ongoing	New	Ongoing	New	Ongoing	
External Performance	Maternity contact in 12 wks 6 days							<p>The April activity will be discussed with the PCTs at the next Contract Management Board Meeting on the 31st May.</p> <p>The comments shown below in the three box template reflect the actions the PCT have advised they will be taking for certain indicators if the targets were not met in April.</p> <p>Performance Notice The issuing of a Performance Notice requires the Trust to provide an Action plan to address any performance issues.</p> <p>Exception Report If an action plan fails to deliver the required improvement in performance an Exception Report may be served and up to 2% of monthly sums payable to the Trust may be withheld until a remedial action plan is agreed.</p>
	MRSA Emergency Screening							
	Did Not Attend – First							
	Did Not Attend – Follow ups							
	Stroke patients spend 90% of time on stroke unit.							
	18 wks admitted care							
	A&E 4 hour waits							
	Choose & Book Slot Availability							
	Delayed Transfers of Care							
	Erectile Dysfunction Clinic							
	Patient Pathway Identifier							
Category	Indicator	Target	This month	YTD	Comments			
Internal Performance	New Starter Attending Corporate Induction – Doctors only	90%	69%	69%	10 doctors mainly from Paediatrics failed to attend induction. This has been highlighted to the department, but some consultants are reluctant to allow release due to the operational difficulties they believe it causes. They believe that Departmental Induction is sufficient.			
	Reduction in Pregnant Smokers	Less than last yr's outturn 15.01%	15.68%	15.68%				
	Emergency Length of Spell	7.54days	8.65 days	8.65 days	Although the performance for April show an improvement on March the 7.54 days target has not been met.			

KPI Position Summary April 2011

Stroke Patients 90% of time on dedicated stroke ward

- The Current Performance Notice is likely to be escalated to an Exception Report as the target was not met in April. In month outturn 60% performance fell from 72.34% in March.

Choose and Book Slot Availability

- The PCT issued a Performance Notice for this in March. Target = ≤ 13% Outturn = 20.40% a deterioration on March 20.34% position.

18 wks RTT

- 18 wks admitted patient care missed the target in March at 79% against the 90% target. This becomes a Monitor target again in 2011/12. The PCT have requested a Capacity Review for all failing specialities.

A&E 4 hour 95th Percentile

In April the Trust out turned at 94.06% which failed the 95th percentile indicator in April, which may result in escalation by Monitor.

Emergency Length Spell

Emergency Length of spell fell from the March high of 9.01 days to 8.65 days in April but failed to meet the in month target of 7.54 days. The site with the longest length of stay was Solihull with an outturn of 11.2 days.

Outpatient DNAs

PCT plan to escalate this to an Exception Report if the 10% target is not met in April. In month outturn = 11.76% for 1st appoint. & 10.87% for follow ups.

Patient Pathway Identifier

A mandatory field required as part of the Trust's submission to the Secondary Users Service has not been provided. The PCT have issued an Exception Report and confirmed that they will withhold 1% of the total contract value until the problem is addressed.

Erectile Dysfunction Clinic

Clinical issues have been addressed. Data protection issue awaiting response from Trust solicitors.

Alerts

CDIFF Cases

There were 18 Cdiff cases in April against a full year target of 131. The penalties for not achieving the target could result in fines of up to £450k per month.

MRSA Cases

There was 1 MRSA case in April against a full year target of 7

Maternity 12 weeks and 6 days

Although the Trust demonstrated that all breaches of the 12 wk 6 day target were outside the Trust's control the Performance Notice remains open. A joint action plan from the Trust and the Regional Maternity Recovery Group to be presented at next Contract Management Board (CMB) in May.

Delayed Transfers of Care

Target = ≤3.5% in month = 5.22%. Performance Notice is closed. Joint PCT and Trust monthly reports to be submitted to CMB.

Summary/Conclusion

The Trust was issued with two Exception Notices in March and has been advised by the PCT that a further two for the Stroke and the Outpatient DNA indicators are likely to be issued in April.

The pressure relating Maternity 12 weeks and 6 days and Delayed Transfers of Care has lessened with the Performance Notice (PN) for DToC closed and no escalation of the PN for Maternity. However both remain high on the PCT radar.

The Exception Report for the Patient Pathway Identifier has resulted in the withholding of 1% of contract value.

The Trust has not met the 95th percentile indicator for A&E. This coupled with the failure of the 4hr target in Q2 & Q4 last year may result in an escalation from Monitor.