

FREEDOM OF INFORMATION REQUEST RESPONSE

1. The date of your most recent previous board of directors board meeting, and the planned dates of other future meetings during 2011.

Trust response: 25 08 11, 22 09 11, 27 10 11 and 24 11 11.

2. The minutes of the two most recent previous board of directors meetings.

Trust response: Minutes of meetings held in June and July

attached. Minutes from meeting held 25 08 11 not

yet available.

- 3. In relation to your most recent previous board of directors meeting:
 - Any written chief executive's report tabled to the board of directors meeting, and attached papers.

Trust response: Not applicable.

• The report on finance tabled to the board of directors meeting, and attached papers.

Trust response: Attached.

• The report on performance tabled to board of directors meeting, and attached papers.

Trust response: Attached.

 The report on workforce/human resources tabled to the board of directors meeting, and attached papers.

Trust response: Attached.

• Any integrated performance report tabled to the board of directors meeting, and attached papers.

Trust response: Not applicable.

 Any risk register tabled to the board of directors meeting, and attached papers.

Trust response: Not applicable.

- 4. In relation to your next forthcoming board of directors meeting:
 - Any written chief executive's report tabled to the board of directors meeting, and attached papers.
 - The report on finance tabled to the board of directors meeting, and attached papers.
 - The report on performance tabled to board of directors meeting, and attached papers.

- The report on workforce/human resources tabled to the board of directors meeting, and attached papers.
- Any integrated performance report tabled to the board of directors meeting, and attached papers.
- Any risk register tabled to the board of directors meeting, and attached papers.

Trust response: Papers not yet available.

FOI115/09/2011

CITY HOSPITALS SUNDERLAND NHS FOUNDATION TRUST

BOARD OF DIRECTORS

Minutes of the Board of Directors meeting held on Thursday, 23 June 2011 in the Board Room, Sunderland Eye Infirmary.

Present: John N Anderson (JNA) - Chair

Ken Bremner (KWB)
David Clifford (DC)
Julia Pattison (JP)
Miriam Harte (MH)
Roy Neville (RN)
Mark Smith (MS)
Les Boobis (LHB)

Apologies: Bryan Charlton (BC)

Mike Davison (MD)

In Attendance: Carol Harries (CH) - Trust Secretary

Judith Hunter (JH)

Jan Armstrong (JA) – Items 6, 7 & 8

Item 1 Minutes of the Board of Directors Meeting held on 26 May 2011

Accepted as a correct record.

Item 2 Chief Executive's Update

- Transition Assurance Visit KWB advised that he had taken part in a recent event at which David Nicholson had attended. The NHS leader had stated that in his opinion he believed the North East was as well placed as anyone else to deal with the forthcoming issues.
- NHS White Paper KWB informed Directors that SHAs would remain for a further year and decisions regarding PCT assets had been left up in the air. KWB explained that there was a suggestion within the paper that FT Board meetings should be held in public and further clarification was being sought. The White paper also suggested that the power of GPs had been distilled slightly although as yet we had not seen sight of the detail.
- Director of Nursing KWB stated that he wished on behalf of the Board to give a formal thank you to JH for all her help and support during CSS's absence. KWB reminded Directors that JA was due to take up post on 4 July 2011.
- DGM for Surgery and Theatres Fiona Ottewell the new DGM for Surgery and Theatres was to commence on 11 July and was coming to the Trust from South Tees.
- Trauma System Implementation D Stout the acting CEO at the SHA was seeking bids from organisations to put themselves forward as

Trauma Units. KWB advised that the Trust would be putting forward a formal bid to become such a unit.

 Linda Selby MBE – KWB informed Directors that Linda had been awarded an MBE in the recent Queen's Birthday Honours List. The Trust had put Linda forward for her pioneering work to develop a works experience scheme for children with learning disabilities. The Chairman stated that he would write to congratulate Linda on behalf of the Board.

Item 3 Financial Position

JP presented the report and advised that the overall financial position was a net loss of £546k against a planned loss of £868k, £321k, better than planned. JP advised that the major contributor to the current position was the shortfall on CIP plans which was causing major concern. The Chairman queried as to whether JP was majorly concerned. JP replied that the main areas of concern were Surgery, Medicine and Theatres although JP felt that theatres appeared to be in more control of the issue. JP explained that for surgery some of their issues were also joint with theatres and whilst in medicine staff seemed to be more on board with the issues there was still a long way to go.

The Chairman also queried as to whether any of the CIP plans going forward were more dreams than concrete plans. JP replied that no areas had plans in place to fully deliver their CIP target and some plans were high risk, and there were some about which she was extremely doubtful. JP stated that fully worked through plans were not in place to deliver £21.8m – about half were robust and about a third posed a risk at the moment. DC queried as to whether there was any slack in the system. JP advised that she would be working through the detail in month 3.

The Chairman commented that it was really important to get things right in the first quarter. He recalled that during the last financial year one department had not hit their target and he was keen not to let the same thing happen again. The Chairman also expressed his disappointment at some of the less robust CIP plans which needed to be refocused as soon as possible. JP explained that a lot of work had been undertaken within the Finance Committee regarding the high risk areas.

MS commented that no directorate was under any illusion of the need for their plans to be robust. The Chairman stated that he was concerned at JP's remark that some directorates had set ambitious targets. JP replied that to be fair she had told directorates to be ambitious. DC confirmed that all directorates had been required to submit written plans for the last meeting.

MS also advised that each of the Directorates were subject to monthly scrutiny outside of the meeting by himself and JP. MH also queried as to how much reserves had been used to date. JP replied that £1.5m expenditure reserves had been used out of £9.5m

Resolved: To accept the report.

Item 4 Service Report

MS presented the report and advised that as at the end of Month 2 all of the Trust's main activity contracts had finished above planned levels. More specifically, the inpatient/daycase contract was over-performing by 4.6%, new outpatients by 5%, review outpatients by 10.8%, nurse led by 14.1% and outpatient procedures by 40.7%. MS stated that it was really important to keep a watchful eye on outpatient activity as any over activity would also translate into additional activity in theatres.

MS also informed Directors that A/E performance had improved and there was an extra level of scrutiny within the department.

MS highlighted the significant increase in the radiology exam to report times for both CT and MRI scans between April and May due to increased demand. There had also been a new electronic system for CT/MRI which had resulted in some scans not being reported upon but they related to minor issues and not cancers etc. and no clinical care had been compromised as a consequence.

The Chairman asked MS to explain the capacity issues in relation to Bariatrics. MS replied that the demand for the service had dramatically increased but the conversion rate had changed, because clinical practice had changed. As a consequence the volumes were not as great as they had been previously.

Resolved: To accept the report.

Item 5 Clinical Governance Report

LHB presented the report and highlighted details of the recent PROMs report which explained the current participation rates and patient outcomes data for the four index procedures (April 2009 – January 2011). LHB also highlighted the recent national cancer patient experience programme which surveyed patients during 2010. LHB explained that many patients reported positively about their experience within the Trust. Two main areas of concern were the time for first appointment being more than 4 weeks after referral and also that improvements could have been made to their pain management. LHB explained that the waiting time was difficult to comprehend given the level of performance recorded for the two week cancer wait which was audited. The results of the survey would be fed into the Cancer Peer Review process.

Resolved: To accept the report.

Item 6 HR Update

JA presented the report and highlighted the Employee Assistance Programme usage. JA also advised that the Trust's e-learning programmes had now been transferred to the National Learning Management System (NLMS) in ESR.

JA also highlighted a recent employment law update, "Puri v Bradford Teaching NHS Hospitals FT". LHB reminded Directors that the gentleman had at one time been employed by the Trust.

MS commented that there had been news in the media about a nurse in Northumbria who had now received the right to have his job back. The Chairman stated that we must be mindful of such decisions.

Resolved: To accept the report.

Item 7 Job Evaluation and Banding Policy and Procedure

JA presented the policy which had been amended against a background of reducing resource to carry out job evaluation activity both from a staff side and a management side perspective.

KWB explained that this was a first major re-write of the policy and would give a much better structure.

Resolved: To approve the revised policy.

Item 8 Annual Leave Policy

JA presented the revised policy which had been amended in light of some minor changes that had been made to the Buying Additional Leave Scheme.

Resolved: To approve the revised policy.

Item 9 Results of the National Adult Inpatients Survey 2010

LHB presented the results of the 2010 inpatient survey. LHB advised that the number of green scores (42%) had almost doubled compared to the last year (23%). LHB stated however that patients' pain management and lack of choice around hospital food had both received red ratings for the fifth consecutive year.

The Chairman queried as to why Newcastle received such positive ratings. LHB replied that Newcastle had a good estate and the ratio of doctors and nurses was much higher because they were a teaching hospital. KWB also commented that a number of factors worked in Newcastle's favour particularly as some of their services were very specialist.

DC commented that it was important to get rid of the reds as five years being in the red for pain and food was unacceptable.

Resolved: To accept the report.

Item 10 Security Policy

JP presented the policy which had been revised as a result of organisational and governance changes within the Trust and a requirement to provide clarification of the security risk assessment process and its integration with the Trust's Risk Management strategy.

Resolved: To approved the revised policy.

Item 11 General Policy on the Management of Health and Safety

JP presented the policy which had been revised to reflect current processes, which comply with health and safety legislation, latest guidance and the updated NHSLA Risk Management Standards for a safe environment.

Resolved: To accept the revised policy.

Item 12 Policy on the Management of Violence to Staff

JP presented the policy which had been revised to reflect changes to the Trust's organisational structure and governance arrangements, the clarification of arrangements for carrying out suitable and sufficient risk assessments and monitoring arrangements. The revisions also included the arrangements to ensure the safety of lone workers.

Resolved: To approved the revised policy.

Item 13 Local Counter Fraud and Corruption Policy

JP presented the policy which had been revised to reflect guidance issued by 'NHS Protect' and changes required to reflect amendments in the relevant acts.

MD commented that section 6 needed to be amended to identify the roles and responsibilities to be consistent with the policy on procedural documents.

Resolved: To accept the revised policy subject to the amendments.

Item 14 Minutes of Audit Committee held on 5 May 2011

Were received.

Item 15 Minutes of Finance Committee held on 12 May 2011

Were received.

Item 16 Minutes of the Operations Committee held on 25 03 11

Were received.

Item 17 Minutes of the Operations Committee held on 13 05 11

Were received.

Item 18 Minutes of the Operations Committee held on 10 06 11

Were received.

KWB stated that there were some concerns from Executive Directors on some of the minutes and any factual inaccuracies would be highlighted and brought back.

Item 19 Any other Business

The Chairman thanked JH for all her hard work and jumping in as quickly as she had.

JOHN N ANDERSON Chairman

CITY HOSPITALS SUNDERLAND NHS FOUNDATION TRUST BOARD OF DIRECTORS

Minutes of the Board of Directors meeting held on Thursday, 28 July 2011 in the Board Room, Sunderland Eye Infirmary.

Present: John N Anderson (JNA) - Chair

Ken Bremner (KWB)
Joy Akehurst (JA)
David Clifford (DC)
Mike Davison (MD)
Julia Pattison (JP)
Miriam Harte (MH)
Roy Neville (RN)
Mark Smith (MS)
Les Boobis (LHB)

Apologies: Bryan Charlton (BC)

In Attendance: Kath Griffin (KG) – Items 11, 12 & 13

Carol Harries (CH) Trust Secretary

Item 1 Minutes of the Board of Directors Meeting held on 23 June 2011

Accepted as a correct record except to note that RN was not at the meeting and had given apologies.

Item 2 Minutes of the Board of Directors Workshop held on 12 May 2011

Accepted as a correct record.

Item 3 Minutes of the Board of Directors Workshop held on 9 June 2011

Accepted as a correct record.

Item 4 Minutes of the Board of Directors Workshop held on 14 July 2011

Accepted as a correct record except to note that it was LHB who presented the Hand Hygiene Policy and not JH as stated.

Item 5 Chief Executive's Update

- SHA Changes KWB advised that the new clustering arrangements had been advised for SHAs as part of the transition to the future health system. It was expected that the new arrangements would be operational from 3 October 2011.
- Clinical Director Replacements KWB informed Directors that 4 CDs would be stepping down from their current roles, Peter Surtees, Imti Talkhani, Ian Martin and Peter English. KWB advised that he would be

initiating the process to seek replacements. MH queried as to whether there were any reasons as to why they were all standing down. KWB replied that Ian Martin had become Deputy Medical Director, Peter English was near to retirement and Peter Surtees was weary having had to increase his clinical commitments.

The Chairman queried as to whether there was a process for replacement. KWB stated that directorates have a view and if there happened to be two credible candidates then there would be a vote. KWB did advise however, that ultimately the decision was his as it was a management role.

- Learning Skills Network KWB informed Directors that all education and training funds would be amalgamated into one body which would include Deanery funding. The new network would be responsible for funding in excess of £100m.
- NHS Pension Scheme The DH had launched a consultation on the new NHS Pension scheme but in reality were only consulting on the rate of increase suggested for 2012/13 with no detail of anything after that point in time.

Item 6 Financial Position

JP presented the report and advised that the overall financial position was a net surplus of £244k against a planned surplus of £16k, £229k better than planned.

JP explained that Sunderland PCT had issued a letter expressing concern over the level of additional activity and asking the organisation to agree an activity management plan. JP also advised that Durham had sent a similar letter and over 50% of the over-performance for Durham was attributable to Urology.

The Chairman queried as to what advance notice PCTs gave the Trust if they had concerns. JP explained that the letter was about month 1 and 2 activity levels and as part of our contract we were required to meet with the PCT within 10 days. JP also stated that in reality it did not give us a long time to resolve issues as some patients were already booked in the system and to stop activity would mean cancelling some patients. JP advised that the PCT had indicated that we were the only organisation with this level of over-performance yet following a meeting with Gateshead and South Tyneside they had indicated that they had received similar letters. JP suggested that the situation may reflect some issues of undercommissioning. JP advised that months 3 and 4 activity levels had dropped.

JP informed Directors that pay was currently showing an overspend of £1,218k against plan – much of which was attributable to agency costs, working time directive pressures and additional activity. RN commented that medicine in particular were showing additional costs and this had been discussed in some detail at the Finance Committee. RN asked for assurance that Anna Hargrave (AH) was addressing the issue and to ensure that it did not escalate any further. JP replied that the report

reflected a five week month and therefore the increase was not proportionate and the controls introduced by AH were only now beginning to bite. MS stated that he had asked AH to sign off everything personally to ensure accountability. RN commented that CSS had authorised everything and that was the only way to ensure that issues were under control. JP also informed Directors that the CIP programme was a variance of £1,781k which was being covered non-recurrently by the use of Trust reserves which was not sustainable in the long term.

The Chairman queried as to which in JP's opinion were the weaker areas. JP replied that she had concerns about all the areas but Surgery and Medicine in particular. JP did state however, that all Divisions now had plans in place and Theatres had the TPOT programme in place and were trying to translate those actions into savings. JP advised that Medicine were addressing their Front of House programme and had already closed wards and planning the next closure. KWB commented that Medicine had also addressed some of the high risk areas.

JP informed Directors that given the uncertainty around the projected income stream further work was required to validate the year end forecast positions.

JP also explained that as part of Monitor's quarterly review the Board was requested to declare whether the Trust was liable to fall below a financial risk rating of three within the next twelve months. JP suggested that the current rating of three would be maintained for the next 12 months. RN queried whether JP was happy to sign declaration 1 given the uncertainty around year end forecasts. JP replied that given the work ongoing to address CIP shortfalls and the further validation of the forecast position she was comfortable with the declaration.

Resolved:

- To note the financial position to date.
- To sign declaration 1 of Monitor's Q1 in year finance declaration.

Item 7 Service Report

MS presented the report which updated Directors on performance against key targets and activity at the end of month three. MS explained that the main activity contracts had finished above planned levels although during May and June, the activity as a proportion of the contracted levels had generally moved closer to plan.

MS also highlighted performance against the corporate dashboard and in particular C.difficile. MS advised that the number to date was 20 which was 5 cases above the YTD trajectory of 15. LHB commented that the levels were running too high and work was being undertaken to identify as to what the issue might be although as yet it had not been possible to identify the cause. LHB stated that it was possible that the Trust could fail the target.

The Chairman queried as to what would be the penalties for failure. KWB replied that if we failed three times in a row then it would become a Board issue. The Chairman queried as to whether there was a right of appeal on the target. LHB replied that there was no appeal and whilst we had had the best performance in the region we had ended up with the most punitive target. MS also highlighted the position in A/E which was showing a substantial improvement and indeed the rolling average was now much better. MS explained the new measurement in A/E from quarter 2.

The Choose and Book slot issues recorded during June were as a consequence of no slots being available to book an appointment which related to capacity. The remaining issues were as a consequence of technical problems with the national system.

MS explained that some of the under-performance in eighteen weeks was related more to insufficient validation. RN commented that he was aware that there were a number of problems with outpatient appointments being changed and was that something we should be looking at in more detail. MS confirmed that some work had already been initiated to look at the problem.

MD commented that on the dashboard we were showing only 63%/64% achievement against a target of 75% for mandatory training and queried what actions were being taken to address this. MS replied that he was now working very closely with KG to address the issue and that managers were being held to account to ensure that it happened. MS stated that as he had recently taken responsibility for this target he would come back with further detail at a later date.

MD suggested that some 'out of the box' thinking needed to be undertaken and quickly. MS stated that there had been resistance for a number of years and it was a huge organisational challenge to achieve the target.

MD also commented on the increased number of complaints. KWB confirmed that there were no real issues that were distorting themes etc. He had seen however some more complicated complaints from T&O which reflected the changing case mix.

MH commented on the improvements in radiology reporting. MS stated that performance was starting to come back and he expected to see even more marked improvement.

MS explained the new suggested dashboard which was currently in draft format. DC stated that the dashboard was currently in its development stage. MD sated that the new format was very clear. MS queried whether Non Executive Directors would find it helpful to have an Executive Director indentified for each target and also to identify the consequences and the financial consequences. MS stated that the new dashboard had involved a lot of work and some elements were not yet quite right. The Chairman

asked Directors to feed any further comments on the dashboard directly to MS.

Resolved: To accept the report.

Item 8 Clinical Governance Report

LHB presented the report which updated Directors on the national Heavy Menstrual Bleeding Audit and the UK Inflammatory Bowel Disease Organisational Audit. LHB also outlined the Trust's compliance with published NPSA patient safety alerts between April 2010 and March 2011.

DC commented on the NPSA alerts and that it was disappointing that there had been outstanding actions from 2008 which had not yet been addressed. LHB stated that he had been flagging concerns with all the identified departments but the evidence could not be provided that actions had been taken.

The Chairman stated that it would be helpful to have more detailed comments/explanation for those alerts that were still outstanding. DC stated that the Board required some level of detail so that it had assurance.

LHB also highlighted the action plan which addressed the 5 'red' scores in the recent national inpatient survey. LHB explained that the action plan had been included in the 2010/11 CQUIN scheme under the broad metric of 'improving patient experience' which would be shared with the PCT. MH stated that given some of the issues had been flagged as red for a number of years she did not feel that the action plan was sufficiently detailed. CH explained that the issues regarding food were extremely detailed in a separate action plan following the recent review undertaken by the Health and Wellbeing Review Committee. MH stated that it would be helpful if that action plan had been shared with the Patient and Public Involvement Committee. CH stated that the action plan had been shared with the Board of Governors and she would ensure that it was shared with the PPI Committee.

LHB commented that the action plan was not a detailed plan and meant for the PCT. KWB stated that if the action plan was not meant for the Board but for the PCT then it was important to bring the appropriate action plan to the Board. LHB confirmed that he would ensure that reports etc were submitted to the appropriate committees.

Resolved: To accept the report.

Item 9 Monitor Quality Declaration

LHB presented the report which identified that for 2011/12 Monitor required an additional declaration with regard to quality. LHB explained that given the Trust's robust clinical governance system it was proposed to sign declaration 1 which confirmed that the Trust had in place a system for

monitoring and continually improving the quality of healthcare to patients and had considered Monitor's Quality Governance Framework.

Resolved: To submit Declaration 1 to Monitor and support the recommendation to further review Monitor's Quality Governance Framework during Q2.

Item 10 Monitor Declaration

MS presented the report which identified that Monitor required a quarterly declaration with regard to achievement of all health care targets and standards.

MS stated that the Trust had not achieved the threshold for C. difficile during quarter 1 and also the threshold for the 95th percentile total time in A&E. MS suggested that it was recommended therefore that Directors sign off Declaration 2.

Resolved:

- To note the Service Report which provides background information on performance.
- To note the worsening governance rating of 'Amber-Red'.
- To submit Declaration 2 to Monitor except to amend within action taken the word systematic to read 'Systemic'.

Item 11 Moving & Handling Policy

KG presented the revised policy which had been amended to reflect changes to the Trust's organisation structure and governance arrangements and changes to the methods of delivering manual handling training.

RN stated that he had a number of grammatical and typing errors which he would give to CH.

Resolved: To approve the revised policy subject to any minor amendments.

Item 12 Mandatory Training Policy

KG presented the revised policy which had been amended following the removal of junior doctor induction and mandatory training into a stand alone policy. KG advised that the policy title had also been changed to the Mandatory Training Policy and was previously the Induction and Mandatory Training Policy. KG also outlined a significant number of other changes.

LHB queried as to who determined the frequency of training for each module and whether there was any flexibility.

KG replied that the only flexibility were those modules set by us as the majority were set by the NHSLA who determined the frequency.

The Chairman queried as to whether there should be more mention of appraisal than that identified in appendix 10. KG explained that there was a separate appraisal policy and appendix 10 was merely to highlight the discussion. MD commented that the plain English guide was very helpful.

RN indicated that the he had some grammatical and typing errors which he would give to CH.

Resolved: To accept the revised policy subject to amendments.

Item 13 Bullying & Harassment Policy

KG presented the policy which had been developed to ensure that the Trust had a clear policy that promoted a working environment and culture in which bullying and harassment were unacceptable.

KG explained that health and wellbeing advisors had been identified and were to have some training in September. The Chairman queried as to whether the model of advisors had been tried elsewhere. KG replied that it was a common model and indeed was a model we had adopted previously. KG stated that the model would be reviewed with staff side.

RN stated that he had some grammatical and typing errors which he would give to CH.

Resolved: To approve the policy subject to amendments.

Item 14 Clinical Audit Policy

LHB presented the new policy which had been updated to reflect the requirements of the NHSLA. RN stated that he had some minor grammatical and typing errors which he would give to CH.

Resolved: To approve the revised policy subject to minor amendments.

Item 15 Resuscitation Policy

LHB presented the revised policy which had been updated in light of national and European resuscitation directives and recommendations. RN stated he had some grammatical and typing errors which he would give to CH.

Resolved: To approve the revised policy subject to minor amendments.

Item 16 Management of Medical Devices Policy

MS presented the policy which had been amended to reflect the changes required to meet the NHSLA standards. RN stated that he had some grammatical and typing errors which he would give to CH.

Resolved: To approve the revised policy subject to the amendments.

Item 17 <u>Medical Devices Training Policy</u>

MS presented the revised policy. JA queried as to why there had to be individual staff training records. MS explained that this was mandatory. RN stated that he had some grammatical and typing errors which he would give to CH.

Resolved: To approve the revised policy subject to amendments.

Item 18 Clinical Records Management Policy

MS presented the revised policy which had been amended to reflect changes in working practices in relation to Information Governance procedures and to reflect the requirements of the NHSLA standards. RN stated that he had some grammatical and typing errors which he would give to CH.

Resolved: To accept the revised policy subject to amendments.

Item 19 Policy for the Prevention & Management of Hospital Based Patient Falls

The policy had been previously circulated to Directors. RN stated that he had some grammatical and typing errors which had been shared with CH.

Resolved: To approve the revised policy subject to minor amendments.

Item 20 Claims Management Policy Update

The policy had been previously circulated to Directors. RN stated that he had some grammatical and typing errors which had been shared with CH.

Resolved: To approve the revised Claims Management Policy subject to amendments.

Item 21 <u>Incident Investigation Policy</u>

The policy had been previously circulated to Directors. RN stated that he had some grammatical and typing errors which had been shared with CH.

Resolved: To approved the revised Incident Investigation Policy subject to minor amendments.

Item 22 Minutes of the Finance Committee held on 09 06 11

Were received.

Item 23 Minutes of the Corporate Governance Committee held on 07 06 11

Were received.

Item 24 Minutes of the Governance Committee held on 13 07 11

Were received.

Item 25 Minutes of the Operations Committee held on 08 07 11

Were received.

Item 26 Any other Business

The Chairman advised that it would be helpful to have a Policy Committee which Mike Davison had kindly agreed to Chair to give a more streamlined process to the approval of policies. The Chairman explained that this would be a formal sub committee of the Board. KWB stated that policies would be approved through existing committees where possible.

JOHN N ANDERSON Chairman

CITY HOSPITALS SUNDERLAND NHS FOUNDATION TRUST

DIRECTORATE OF FINANCE

BOARD OF DIRECTORS

AUGUST 2011

FINANCIAL POSITION AS AT 31st JULY 2011 EXECUTIVE SUMMARY

1 <u>INTRODUCTION</u>

This Executive Summary provides the summary highlights of the financial position as detailed in the main report to the end of July 2011.

1.1 KEY HIGHLIGHTS

Issue or Metric	Budget	Actual	Variance	
Overall Financial Position - Surplus	£613k	£780k	£167k	27.2%
Income – ahead of Plan	£95,631k	£99,383k	£3,752k	3.9%
Expenditure – behind plan	£95,018k	£98,603k	£3,585k	3.8%
EBITDA Position %	5.8%	5.7%		0.1%
EBITDA Position £'s	£5,550k	£5,710k	£160k	2.9%
Cash Position	£18,383k	£16,666k	(£1,717k)	9.3%
Clinical Activity:				
Inpatients – Spells ahead of plan	37,053	38,484	1,431	3.9%
Outpatients – New attendances ahead of	36,544	37,522	978	2.7%
plan				
Financial Impact	£86,515k	£89,688k	£3,173k	3.7%
Cost Improvement Plans				
Variance to plan	£6,427k	£4,231k	(£2,296k)	35.7%
Pay:				
Overspend against plan	£61,201k	£62,490k	(£1,289k)	2.1%
		_		
Non Pay:				
Overspend against plan	£33,817k	£36,113k	£2,296k	6.8%
<u>Forecast</u>				
On plan	£2,000k			

Julia Pattison

<u>Director of Finance</u>

DIRECTORATE OF FINANCE

BOARD OF DIRECTORS

AUGUST 2011

FINANCIAL POSITION AS AT 31st JULY 2011

1 INTRODUCTION

The enclosed financial statements reflect the Trust's Income & Expenditure position as at 31st July, details of which can be found in Appendices 1-5.

1.1 SUMMARY POSITION

The overall financial position is a net surplus of £780k against a planned surplus of £613k, £167k better than planned.

Given the continuing high level of over performance, the PCTs have instigated a formal performance management process. A prudent view of additional clinical income has again been taken when producing this report. The clinical income includes Month 12 freeze, being higher than forecast and an estimate for Quarter 1 plus month 4.

Performance against the EBITDA margin is marginally behind target at 5.7% against a target of 5.8% to the end of July.

1.2 SUMMARY OF KEY PERFORMANCE INDICATORS

	Behind Plan	On Plan	Ahead of Plan
Overall Financial Position			X
Income			X
Expenditure	X (over-spend)		
Activity			X
Surplus/Deficit			X
Cash balances	X		
EBITDA Margin	X		

The overall financial position is a £780k surplus against a planned surplus of £613k, £167k ahead of plan.

2 INCOME

2.1 Patient Related Income:

Clinical Income is still significantly higher than forecast for the first four months of the year, particularly for surgical elective inpatients. Activity has slowed down for South of Tyne PCTs but is still strongly over performing in Durham. A formal challenge to the high levels of activity has now been issued by both South of Tyne and Durham PCTs. A prudent view of the additional activity income has therefore been taken and

accounted for in the income position.

The over performance represents:

2010/11 Year End Freeze greater than anticipated	£343k
Months 1-4 PbR over performance	£2,487k
Non contracted overperformance	<u>£343k</u>
Total	£3,173k

The highest areas of PbR overperformance relates to inpatient elective surgery £1,758k (including T&0 £658k, Ophthalmology £254k, General Surgery (Bariatrics) £211k and Urology £192k) representing inpatient activity over performance of 4.7%.

Other areas of over performance are Outpatients £739k, Drugs £75k and Exclusions and Miscellaneous contracts £213k.

Private Patient Income is over-recovered against plan by £12k.

2.2 Non Patient Related Income:

Training and Education Income is in line with plan. Research and Development Income is £75k ahead of plan due to a number of new research projects. Other income is ahead of plan by £487k mainly in the Division of Medicine which has received additional funding from the PCT to improve the early discharge of patients back into the community and also over recovered RTA income. In addition THQ is still receiving the remnants of Future Jobs Funding.

Interest receivable is ahead of plan by £7k.

Total Trust Income is showing an over-recovery of £3,752k.

3 EXPENDITURE

3.1 Pay Expenditure:

Pay is currently shown as an overspend of £1,289k against plan. All Divisions are showing an overspend against pay budgets, with gaps in the delivery of cost improvement targets.

The pay position is still being significantly supported by central reserves:

Shortfall on CIP plans	£2,210k
Cost of additional sessions	£268k
Locum medical staffing	£255k
Nursing and other pressures	<u>£668k</u>
Divisional overspend	£3,401k
Less Reserves	(£2,112k)
Net overspend	£1,289k

Of the £2,112k used from Reserves, £1,102k was set aside specifically for CQUIN and investment in reducing readmissions.

Total overtime and agency costs for the month of July have decreased to £586k compared to June expenditure of £696k (the average monthly overtime and agency costs for 2010/11 was £459k). The breakdown of pay costs is shown in a series of graphs in Appendix 4 which details the overall pay changes both in financial and wte terms since July 2010.

Agency costs have decreased for the first time this year, from last month's high of £373k down to £311k for July. In the Division of Surgery the largest areas of overspending remain in T&0 and Urology, where 18 week pressures still exist. In the Division of Medicine the largest areas of overspend are in A&E, filling gaps in rotas to deliver the 4 hour waiting target and spend on the therapies interface team in an effort to decrease length of stay.

The numbers of staff paid for the month decreased from 4,594 wte in June to 4,581 wte in July. The decrease was predominantly due to a reduction in flexi bank nurses.

3.2 Non Pay Expenditure:

Non-Pay is over-spent by a net £2,296k

Major areas are highlighted:

Drugs (High cost drugs income yet to be recovered)	£649k
Surgical implants	£390k
Rates and Energy overspend	£210k
Medical and Surgical equipment and other pressures	£944k
Subcontracts to other hospitals	£246k
Undelivered CIPs	£1,018k
Divisional overspend	£3,457k
Less reserves	(£1,161k)
Net overspend	£2,296k

Total Trust Expenditure is showing an overspend against plan of £3,585k

4 CIP POSITION

The CIP target for 2011/12 includes the recurrent shortfall from 2010/11 at £9,380k and the 6% target for 2011/12 at £12,437k giving a total target of £21,853k

	Annual	Plan to	Actual to	Variance	Variance	Actual to	Actual to	%
	Divisional	Date	date	£000's	%	date	date non	Recurring
	CIPS	£000's	£000's			Recurring	Recurring	
	£000's	Month 4	Month 4			£000's	£000's	
Surgery	4,035	1,226	758	-468	-38%	527	231	70%
Medicine	6,894	1,697	986	-711	-42%	968	18	98%
Family Care	2,579	835	702	-133	-16%	481	222	68%
Theatres	2,635	849	355	-495	-58%	280	74	79%
Clin Support	2,709	856	745	-111	-13%	375	371	50%
Estates	1,009	338	171	-167	-49%	56	115	33%
Facilities	1,088	308	108	-200	-65%	52	56	48%
THQ	904	318	307	-12	-4%	165	142	54%
Total	21,853	6,427	4,131	-2,296	-36%	2,903	1,229	70%

To the end of June, the combined target is £6,427k of which delivery has been £4,131k giving a variance of £2,296k. In addition 30% of the target is being delivered by one off, non recurrent savings. Trust reserves have been used significantly to balance the shortfall on the CIP programme, reserves which were largely earmarked for quality improvements

5 CASHFLOW AND WORKING CAPITAL

The cash balance at the end of July 2011 was £16,666k against planned £18,383k. The adverse variance of £1,717k predominantly reflects non pay revenue expenditure being higher than plan, which is largely due to payments to suppliers in respect of first quarter over-performance not being included within the forecast plan. The position should be rectified upon receipt of the related outstanding over-performance income from NHS debtors.

Debtor balances are higher than plan mainly due to accruals being raised in respect of first quarter over-performance.

Creditors are higher than plan reflecting timing differences in the payment of non-pay revenue creditors and over-performance related charges.

6 CAPITAL

Capital expenditure to date is £1,335k and relates mainly to Demolition of KRB (£478k), B25 Conversion (£214k), Radiology Room 2 (£71k), THQ 'Silver Room' (£67k), Radiology Software (£52k), UPS X-Ray room (£50k) and H Block (£48k)).

7 FORECASTS

The Trust has now received formal notification from both South of Tyne PCTs and Durham PCT that they require us to reduce elective activity back to plan. Given the uncertainty around clinical income the Directorates are forecasting that the Trust will not reach its required surplus. With the clear risk around levels of income it is important that CIP plans produce more significant savings in the second half of the year if the Trust is to deliver to plan.

8 SUMMARY

The Trust has continued to over perform particularly on elective activity, increasing the concerns of the PCTs regarding affordability. Joint work is now on going with the PCTs to try and bring activity more in line with plan. Non recurrent costs, particularly on agency staff are still being incurred to support these high levels of over performance. In addition the Trust reserves are being utilised to balance the financial position rather than develop key quality initiatives.

9

RECOMMENDATIONS
The Board is requested to: note the financial position to date.

Julia Pattison **Director of Finance**

August 2011

CITY HOSPITALS SUNDERLAND FOUNDATION TRUST CORPORATE FINANCIAL MONITORING REPORT SUMMARY TRUST POSITION - MONITOR ANALYSIS

PERIOD ENDED 31st July 2011/12

Income	& Eyne	nditura	Position
income	OL EXDE	manure	Position

	Annual	Cui	rrent Month		Yea	r to Date	
	Plan	Plan	Actual	Variance	Plan	Actual	Variance
£m	£m	£m	£m	£m	£m	£m	£m
Income							
NHS Clinical income	-262.06	-22.52	-22.93	-0.41	-86.52	-89.69	-3.17
Private patient income	-0.24	-0.02	-0.03	-0.01	-0.08	-0.09	-0.01
Non-patient income	-26.99	-2.26	-2.36	-0.10	-9.02	-9.58	-0.56
Total income	-289.29	-24.80	-25.32	-0.52	-95.61	-99.36	-3.75
Expenses							
Pay Costs	184.67	15.52	15.59	0.07	61.20	62.49	1.29
Drug costs	22.73	1.92	2.05	0.13	7.35	8.00	0.65
Other Costs	65.09	5.53	5.89	0.37	21.51	23.15	1.65
Total costs	272.49	22.97	23.54	0.57	90.06	93.65	3.58
Earnings before interest, tax,	-16.81	-1.83	-1.78	0.05	-5.55	-5.71	-0.16
depreciation & amortisation (EBITDA)							
Profit/loss on asset disposal	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Depreciation	8.13	0.68	0.68	0.00	2.71	2.71	0.00
PDC dividend	5.38	0.45	0.46	0.01	1.79	1.80	0.00
Interest	1.29	0.11	0.11	0.00	0.43	0.42	-0.01
Corporation tax	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Net surplus (pre exceptionals)	-2.00	-0.60	-0.54	0.06	-0.61	-0.78	-0.17
Exceptional items				0.00			0.00
Net surplus (post exceptionals)	-2.00	-0.60	-0.54	0.06	-0.61	-0.78	-0.17
EBITDA Margin	5.8%	7.4%	7.0%		5.8%	5.7%	

CITY HOSPITALS SUNDERLAND FOUNDATION TRUST TRUST PERFORMANCE SUMMARY

PERIOD ENDED 31st July 2011/12

TRUST SUMMARY

'()' '+'	denotes a surplus	
'+'	denotes a deficit	

	Annual Budget £'000s	Apr actual £'000s	May actual £'000s	Jun actual £'000s	Quarter 1 £'000s	Jul actual £'000s	YTD actual £'000s	Plan £'000s	Variance £'000s
ncome									
Contract Income	(262,059)	(20,797)	(22,387)	(23,572)	(66,756)	(22,933)	(89,688)	(86,515)	(3,173
Private Patients	(244)	(16)	(14)	(32)	(62)	(31)	(93)	(81)	(12
Training and Education Income	(9,696)	(808)	(809)	(807)	(2,424)	(807)	(3,231)	(3,232)	
Research and Development Income	(1,346)	(123)	(121)	(153)	(398)	(125)	(523)	(449)	(75
Other income	(15,947)	(1,245)	(1,691)		(4,395)	(1,427)	(5,822)	(5,335)	(487
Interest Receivable	(57)	(7)	(8)	(7)	(22)	(4)	(25)	(19)	(7
Total Income	(289,349)	(22,996)	(25,029)	(26,031)	(74,056)	(25,327)	(99,383)	(95,631)	(3,752
xpenditure									
Pay	184,670	15,484	15,471	15,945	46,900	15,591	62,490	61,201	1,289
Clinical Supplies and Services	25,390	2,068	2,565	2,540		2,444	9,616	8,146	
					7,173				1,470
Drug Costs	22,727	1,883	2,054	2,012	5,948	2,054	8,002	7,354	649
Other Costs	39,698	3,277	3,294	3,516	10,088	3,451	13,539	13,363	176
Depreciation	8,131	630	725	678	2,033	677	2,710	2,710	(0
PDC Dividend	5,383	436	461	437	1,334	462	1,796	1,794	2
Interest	1,348	112	112	112	337	112	449	449	(0
Total Expenditure	287,348	23,890	24,681	25,241	73,812	24,791	98,603	95,018	3,585
(Surplus)/Deficit	(2,000)	894	(348)	(791)	(244)	(536)	(780)	(613)	(167
	1 1					· · · · · · ·	-67	1	
ost Improvement Plans	(21,853)	0	(1,858)	(1,105)	(2,963)	(1,169)	(4,132)	(6,427)	2,295
ivisional Summary - Expenditure Posit	ion				- 91	2011			He loss
Clinical Support	43,025	3,737	3,792	3,940	11,469	3,844	15,313	14,325	988
Theatres	23,476	2,221	2,218	2,235	6,674	2,310	8,985	7,828	1,157
Estates	11,241	1,004	1,023	986	3,013	997	4,010	3,774	236
Facilities	16,511	1,351	1,394	1,469	4,214	1,394	5,608	5,509	100
Family Care	27,013	2,322	2,309	2,345	6,976	2,341	9,317	9,003	314
Medicine	60,196	5,558	5,613	5,666	16,837	5,373	22,210	20,583	1,62
Surgery	57,867						21,841		
		5,161	5,277	5,723	16,161	5,680		19,388	2,453
THQ Division	20,447	1,683	1,719	1,721	5,123	1,712	6,835	6,781	55
THQ Corporate	27,572	851	1,336	1,156	3,343	1,140	4,483	7,827	(3,344
Divisional Total	287,348	23,890	24,681	25,241	73,812	24,791	98,603	95,018	3,585
ISLAs	200 200 200 200		97.						
Income	(45,006)	0	(7,821)	(4,191)	(12,011)	(4,185)	(16,197)	(15,002)	(1,195
Intoonic						4,185	16,197	15,002	1,198
Expenditure		0	7.821	4.1911	12.0111	4.1001			
	45,006 0	0	7,821 0	4,191 (0)	12,011 (0)	(0)	(0)	(0)	
Expenditure	45,006								
Expenditure Divisional Total TE Analysis (WTEs)	45,006	0	0	(0)	(0)	(0)	(0)	(0)	
Expenditure Divisional Total TE Analysis (WTEs) Consultants	45,006 0	229.41	227.96	227.97	227.97	232.37	232.37	231.72	0.6
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff	230.35 292.92	229.41 289.77	227.96 285.24	227.97 279.96	227.97 279.96	232.37 277.75	232.37 277.75	231.72 292.27	0.6 -14.5
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9	230.35 292.92 1.00	229.41 289.77 1.00	227.96 285.24 1.00	227.97 279.96 1.00	227.97 279.96 1.00	232 37 277.75 1.00	232.37 277.75 1.00	231.72 292.27 1.00	0.6 -14.5 0.0
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8	230.35 292.92 1.00 145.37	229.41 289.77 1.00 143.10	227.96 285.24 1.00 141.44	227.97 279.96 1.00 141.67	227.97 279.96 1.00 141.67	232.37 277.75 1.00 142.21	232.37 277.75 1.00 142.21	231.72 292.27 1.00 145.85	0.6 -14.5 0,0 -3.6
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8 Band 7	230.35 292.92 1.00 145.37 389.01	229.41 289.77 1.00 143.10 395.04	227.96 285.24 1.00	227.97 279.96 1.00	227.97 279.96 1.00	232 37 277.75 1.00	232.37 277.75 1.00	231.72 292.27 1.00	0.6 -14.5 0,0 -3.6
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8 Band 8 Band 7 Band 6	230.35 292.92 1.00 145.37 389.01 449.08	229.41 289.77 1.00 143.10 395.04 471.42	227.96 285.24 1.00 141.44 394.95 467.96	227.97 279.96 1.00 141.67	227.97 279.96 1.00 141.67	232.37 277.75 1.00 142.21	232.37 277.75 1.00 142.21	231.72 292.27 1.00 145.85	0.6 -14.5 0.0 -3.6 0.7
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8 Band 8 Band 7 Band 6	230.35 292.92 1.00 145.37 389.01	229.41 289.77 1.00 143.10 395.04	227.96 285.24 1.00 141.44 394.95	227.97 279.96 1.00 141.67 393.38 469.61	227.97 279.96 1.00 141.67 393.38 469.61	232.37 277.75 1.00 142.21 392.62 472.39	232.37 277.75 1.00 142.21 392.62	231.72 292.27 1.00 145.85 391.85	0.6 -14.5 0.0 -3.6 0.7 18.3
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8 Band 7	230.35 292.92 1.00 145.37 389.01 449.08 1,148.77	229.41 289.77 1.00 143.10 395.04 471.42 1,182.10	227.96 285.24 1.00 141.44 394.95 467.96 1,172.56	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57	232 37 277.75 1.00 142.21 392.62 472.39 1,171.25	232.37 277.75 1.00 142.21 392.62 472.39 1,171.25	231.72 292.27 1.00 145.85 391.85 454.01 1,145.35	0.6 -14.5 0.0 -3.6 0.7 18.3 25.9
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8 Band 7 Band 6 Band 5 Band 5 Band 4	230.35 292.92 1.00 145.37 389.01 449.08 1,148.77 292.90	229.41 289.77 1.00 143.10 395.04 471.42 1,182.10 317.88	227.96 285.24 1.00 141.44 394.95 467.96 1,172.56 312.10	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89	232.37 277.75 1.00 142.21 392.62 472.39 1,171.25 313.00	232.37 277.75 1.00 142.21 392.62 472.39 1,171.25 313.00	231.72 292.27 1.00 145.85 391.85 454.01 1,145.35 300.81	0.6 -14.5 0.0 -3.6 0.7 18.3 25.9
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8 Band 7 Band 6 Band 6 Band 5 Band 5 Band 4 Band 3	230.35 292.92 1.00 145.37 389.01 449.08 1,148.77 292.90 276.46	229.41 289.77 1.00 143.10 395.04 471.42 1,182.10 317.88 252.14	227.96 285.24 1.00 141.44 394.95 467.96 1,172.56 312.10 248.87	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34	232 37 277.75 1.00 142.21 392.62 472.39 1,171.25 313.00 245.37	232.37 277.75 1.00 142.21 392.62 472.39 1,171.25 313.00 245.37	231.72 292.27 1.00 145.85 391.85 454.01 1,145.35 300.81 276.63	0.6 -14.5 0.0 -3.6 0.7 18.3 25.9 12.1
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8 Band 7 Band 6 Band 5 Band 5 Band 4 Band 4 Band 3 Band 2	230.35 292.92 1.00 145.37 389.01 449.08 1,148.77 292.90 276.46 1,085.36	229.41 289.77 1.00 143.10 395.04 471.42 1,182.10 317.88 252.14 1,148.23	227.96 285.24 1.00 141.44 394.95 467.96 1,172.56 312.10 248.87 1,139.61	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34 1,158.47	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34 1,158.47	232 37 277.75 1.00 142.21 392.62 472.39 1,171.25 313.00 245.37 1,148.38	232.37 277.75 1.00 142.21 392.62 472.39 1,171.25 313.00 245.37 1,148.38	231.72 292.27 1.00 145.85 391.85 454.01 1,145.35 300.81 276.63 1,082.24	0.6 -14.5 0.0 -3.6 0.7 18.3 25.9 12.1 -31.2
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8 Band 7 Band 6 Band 5 Band 4 Band 4 Band 3 Band 2 Band 1	230.35 292.92 1.00 145.37 389.01 449.08 1,148.77 292.90 276.46 1,085.36 159.89	229.41 289.77 1.00 143.10 395.04 471.42 1,182.10 317.88 252.14 1,148.23 160.59	227.96 285.24 1.00 141.44 394.95 467.96 1,172.56 312.10 248.87 1,139.61 158.57	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34 1,158.47 159.68	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34 1,158.47 159.68	232 37 277.75 1.00 142.21 392 62 472.39 1,171.25 313.00 245.37 1,148.38 156.06	232.37 277.75 1.00 142.21 392.62 472.39 1,171.25 313.00 245.37 1,148.38 156.06	231.72 292.27 1.00 145.85 391.85 454.01 1.145.35 300.81 276.63 1,082.24 160.89	0.6 -14.5 0.0 -3.6 0.7 18.3 25.9 12.1 -31.2 66.1
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8 Band 7 Band 6 Band 5 Band 4 Band 3 Band 3 Band 2 Band 1 Trust management	230.35 292.92 1.00 145.37 389.01 449.08 1,148.77 292.90 276.46 1,085.36 159.89 28.24	229.41 289.77 1.00 143.10 395.04 471.42 1,182.10 317.88 252.14 1,148.23 160.59 25.93	227.96 285.24 1.00 141.44 394.95 467.96 1,172.56 312.10 248.87 1,139.61 158.57 26.42	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34 1,158.47 159.68 26.31	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34 1,158.47 159.68 26.31	232 37 277.75 1.00 142.21 392 62 472.39 1,171.25 313.00 245.37 1,148.38 156.06 26.34	232.37 277.75 1.00 142.21 392.62 472.39 1,171.25 313.00 245.37 1,148.38 156.06 26.34	231.72 292.27 1.00 145.85 391.85 454.01 1,145.35 300.81 276.63 1,082.24 160.89 28.24	0.6 -14.5 0.0 -3.6 0.7 18.3 25.9 12.1: -31.2 66.1 -4.8
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8 Band 7 Band 6 Band 5 Band 4 Band 3 Band 2 Band 2 Band 1 Trust management Flexi	230.35 292.92 1.00 145.37 389.01 449.08 1,148.77 292.90 276.46 1,085.36 159.89 28.24 0.01	229.41 289.77 1.00 143.10 395.04 471.42 1,182.10 317.88 252.14 1,148.23 160.59 25.93 0.00	227.96 285.24 1.00 141.44 394.95 467.96 1,172.56 312.10 248.87 1,139.61 158.57 26.42 0.00	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34 1,158.47 159.68 26.31 0.00	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34 1,158.47 159.68 26.31 0.00	232 37 277.75 1.00 142.21 392 62 472.39 1,171.25 313.00 245.37 1,148.38 156.06 26.34 0.00	232.37 277.75 1.00 142.21 392.62 472.39 1,171.25 313.00 245.37 1,148.38 156.06 26.34 0.00	231.72 292.27 1.00 145.85 391.85 454.01 1,145.35 300.81 276.63 1,082.24 160.89 28.24 0.01	0.6 -14.5 0.0 -3.6 0.7 18.3 25.9 12.1 -31.2 66.1 -4.8
Expenditure Divisional Total TE Analysis (WTEs) Consultants Other medical staff Band 9 Band 8 Band 7 Band 6 Band 5 Band 4 Band 3 Band 3 Band 2 Band 1 Trust management	230.35 292.92 1.00 145.37 389.01 449.08 1,148.77 292.90 276.46 1,085.36 159.89 28.24	229.41 289.77 1.00 143.10 395.04 471.42 1,182.10 317.88 252.14 1,148.23 160.59 25.93	227.96 285.24 1.00 141.44 394.95 467.96 1,172.56 312.10 248.87 1,139.61 158.57 26.42	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34 1,158.47 159.68 26.31	227.97 279.96 1.00 141.67 393.38 469.61 1,172.57 312.89 248.34 1,158.47 159.68 26.31	232 37 277.75 1.00 142.21 392 62 472.39 1,171.25 313.00 245.37 1,148.38 156.06 26.34	232.37 277.75 1.00 142.21 392.62 472.39 1,171.25 313.00 245.37 1,148.38 156.06 26.34	231.72 292.27 1.00 145.85 391.85 454.01 1,145.35 300.81 276.63 1,082.24 160.89 28.24	0.6 -14.5 0.0 -3.6 0.7 18.3 25.9 12.1 -31.2 66.1

Appendix 3

(614) (166)

(780)

(598)

(**877**) 86

(58) (291)

91**9** (23)

CITY HOSPITALS SUNDERLAND FOUNDATION TRUST TRUST PERFORMANCE SUMMARY

PERIOD ENDED 31st July 2011/12

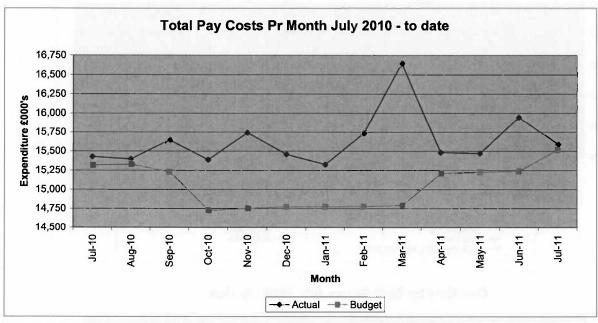
SUBJECTIVE ANALYSIS

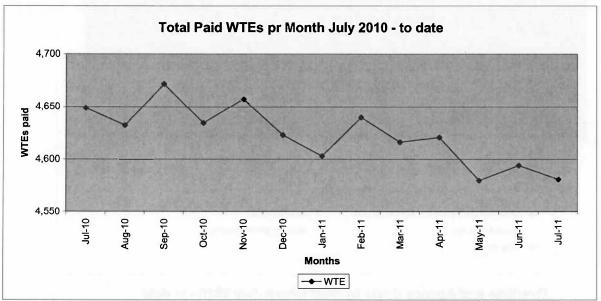
'()' denotes a surplus ' + ' denotes a deficit

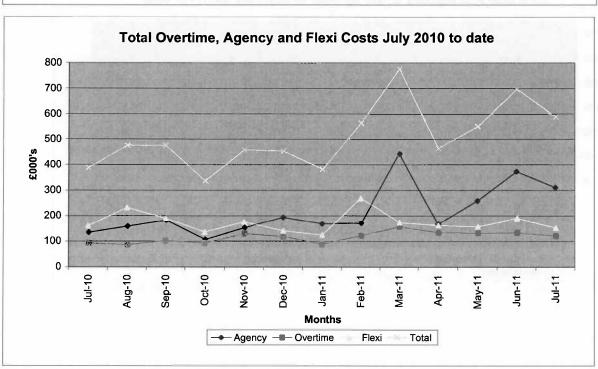
Income		wre	Annual Budget	Apr actual	May actual	Jun actual	Jul actual	YTD actual	Plan	Variance
Income	Budget	Actual	£,000s	£.000s	£'000s	£,000s	£,000s	£,000s	£'000s	£,000s
			(289,349)	(22,995)	(25,030)	(26,031)	(25,327)	(68,383)	(95,631)	(3,752)
Senior Managers and Admin and Clerical Staff	912.83	892.50	24,999	2,059	2,010	2,037	2,052	8,158	8,345	(186)
Consultants	231.72	232.37	32,553	2,849	2,852	2,870	2,911	11,482	11,053	429
Other Medical Staff	292.27	277.75	18,527	1,493	1,460	1,491	1,439	5,883	6,174	(292)
Qualified Nurses	1,421.42	1,474.90	56,065	4,758	4,744	4,932	4,802	19,237	18,563	674
Unqualified Nurses	580.58	596.57	12,697	1,097	1,109	1,179	1,126	4,511	4,210	301
Pams	275.28	280.92	10,835	880	872	885	869	3,507	3,672	(166)
Scientific and Professional	160.00	163.53	7,983	635	633	649	628	2,545	2,680	(136)
PTB Staff	217.90	217.43	6,981	009	597	585	583	2,365	2,347	17
Healthcare Assistants	351.90	355.38	7,464	623	624	650	622	2,520	2,499	20
Maintenance Staff	63.37	83.79	2,597	221	211	224	211	866	892	(26)
Agency Staff	0.01	00'0	1,232	198	298	404	354	1,255	376	879
Other Staff	7.99	00'9	2,738	02	61	39	(2)	163	389	(226)
Sub Total Pay Costs	4,515.27	4,581.14	184,670	15,484	15,471	15,945	15,591	62,491	61,201	1,290
Drugs			22,727	1,883	2,054	2,012	2,054	8,002	7,353	649
Clinical Supplies and Services			25,390	2,068	2,565	2,540	2,444	9,616	8,141	1,475
General Supplies and Services			6,654	528	554	568	611	2,261	2,218	43
Establishment			7,785	432	833	718	673	2,655	2,636	19
Transport			1,621	132	119	142	133	527	547	(20)
Premises			10,172	878	944	874	936	3,632	3,435	197
Depreciation			8,131	630	725	678	229	2,710	2,710	(0)
Services from Other NHS Bodies			11,096	978	902	1,001	924	3,805	3,704	101
Dividend Payment			5,383	436	461	437	462	1,796	1,794	2
Other			3,719	443	54	326	285	1,107	1,277	(170)
Sub Total Non-pay		0	102,679	8,407	9,210	9,295	9,200	36,112	33,816	2,296
Total	4,515.27	4,581.14	(2,000)	968	(349)	(791)	(236)	(180)	(614)	(167)

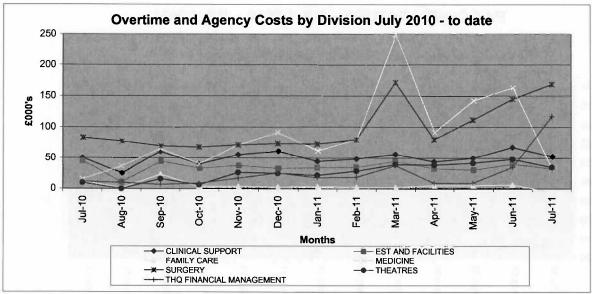
Annual Plan (expected position) Monthly Variance

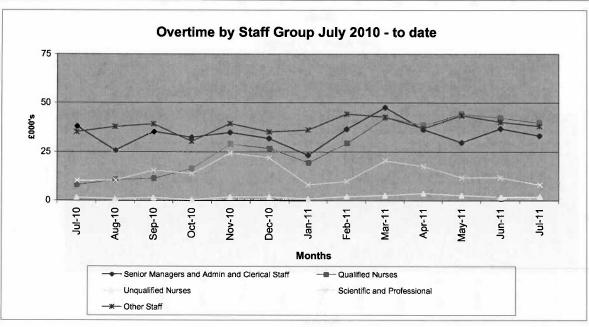
PAY COMPARATORS - JULY 2010 - JULY 2011

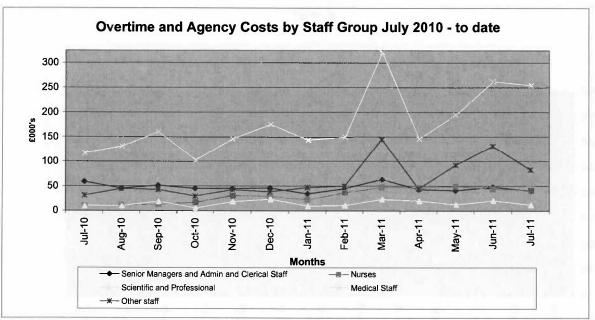












CITY HOSPITALS SUNDERLAND NHS FOUNDATION TRUST STATEMENT OF POSITION - JULY 2011

Assets £m 2.152 2.03.167 2.03.167 2.03.167 2.03.167 2.03.107	ance
Intangible Assets, Net 2.387 2.152 Property, Plant and Equipment, Net 202.953 203.167 Trade and Other Receivables, Net, Non-Current NHS Trade Receivables, Non-Current 0.130 0.130 Other Receivables, Non-Current 0.713 0.713 Trade and Other Receivables, Net, Non-Current, Total 0.843 0.843 Assets, Non-Current, Total 206.183 206.162 Assets, Current Inventories 3.550 3.441	<u>im</u>
Intangible Assets, Net 2.387 2.152 Property, Plant and Equipment, Net 202.953 203.167 Trade and Other Receivables, Net, Non-Current NHS Trade Receivables, Non-Current 0.130 0.130 Other Receivables, Non-Current 0.713 0.713 Trade and Other Receivables, Net, Non-Current, Total 0.843 0.843 Assets, Non-Current, Total 206.183 206.162 Assets, Current Inventories 3.550 3.441	
Trade and Other Receivables, Net, Non-Current NHS Trade Receivables, Non-Current Other Receivables, Non-Current Trade and Other Receivables, Net, Non-Current, Total Assets, Non-Current, Total Assets, Current Inventories 10.130 0.130 0.713 0.713 0.843 206.162	
NHS Trade Receivables, Non-Current 0.130 0.130 Other Receivables, Non-Current 0.713 0.713 Trade and Other Receivables, Net, Non-Current, Total 0.843 0.843 Assets, Non-Current, Total 206.183 206.162 Assets, Current 10.000 0.300 0.300 Inventories 3.550 3.441	
Other Receivables, Non-Current 0.713 0.713 Trade and Other Receivables, Net, Non-Current, Total 0.843 0.843 Assets, Non-Current, Total 206.183 206.162 Assets, Current 3.550 3.441	
Trade and Other Receivables, Net, Non-Current, Total 0.843 0.843 Assets, Non-Current, Total 206.183 206.162 Assets, Current 3.550 3.441	0.000
Assets, Non-Current, Total 206.183 206.162 Assets, Current 3.550 3.441	0.000
Assets, Current Inventories 3.550 3.441	
Inventories 3.550 3.441	
Trade and Other Receivables, Net, Current	0.109
NHS Trade Receivables, Current 2.263 6.861	-4.598
Non NHS Trade Receivables, Current 0.400 0.337	0.063
Other Related Party Receivables, Current 0.250 0.137	0.113
PDC Receivable, Current 0.017 0.017	0.000
Other Receivables, Current 0.737 0.806	-0.069
Trade and Other Receivables, Net, Current, Total 3.667 8.159	
Prepayments, Current 1.500 1.750	-0.250
Cash and Cash Equivalents	
Cash 0.883 2.066	-1.183
Current Asset Investments 17.500 14.600	2.900
Cash and Cash Equivalents, Total 18.383 16.666	
Assets, Current, Total 27.100 30.016	
ASSETS, TOTAL 233.283 236.178	
<u>Liabilities</u>	
Liabilities, Current Interest-Bearing Borrowings, Current	
Loans, non-commercial, Current (DH, FTFF, NLF, etc) -1.024 -1.024	0.000
Interest-Bearing Borrowings, Current, Total -1.024 -1.024	
Deferred Income, Current -1.000 -0.159	-0.841
Provisions, Current -0.338 -0.286	-0.052
Trade and Other Payables, Current	
Trade Payables, Current -5.710 -9.168	3.458
Other Payables, Current -7.750 -8.034	0.284
Capital Payables, Current -1.900 -1.562	-0.338

-15.360

-18.764

Trade and Other Payables, Current, Total

	Appendix 5		
Other Financial Liabilities, Current			
Accruals, Current	-5.438	-5.533	0.095
PDC dividend creditor, Current	-1.796	-1.796	0.000
Interest payable on non-commercial interest bearing	-0.332	-0.332	0.000
borrowings, current			
Interest payable on commercial interest bearing	0.000	0.000	0.000
borrowings, current			
Other Financial Liabilities, Current, Total	-7.566	-7.661	
Liabilities, Current, Total	-25.288	-27.894	
NET CURRENT ASSETS (LIABILITIES)	1.812	2.122	
Liabilities, Non-Current			
Interest-Bearing Borrowings, Non-Current			
Loans, Non-Current, non-commercial (DH, FTFF, NLF, etc)	-32.256	-32.041	-0.215
Loans, Non-Current, commercial	0.000	0.000	0.000
Interest-Bearing Borrowings, Non-Current, Total	-32.256	-32.041	
Deferred Income, Non Current	-0.037	-0.037	
Provisions, Non-Current	-1.097	-1.097	0.000
Trade and Other Payables, Non-Current			
Trade Payables, Non-Current	-3.463	-3.762	0.299
Other Payables, Non-Current	0.000	0.000	0.000
Trade and Other Payables, Non-Current, Total	-3.463	-3.762	
Liabilities, Non-Current, Total	-36.853	-36.937	
TOTAL ACCETS FURL OVER	474440	474.047	
TOTAL ASSETS EMPLOYED	171.142	171.347	
Taxpayers' and Others' Equity			
Taxpayers' Equity			
Public Dividend Capital	98.681	98.681	
Retained Earnings	-0.669	-0.503	
Donated Asset Reserve	1.742	1.781	
Revaluation Reserve	71.388	71.388	
TAXPAYERS' EQUITY, TOTAL	171.142	171.347	

CITY HOSPITALS SUNDERLAND NHS FOUNDATION TRUST STATEMENT OF POSITION - JULY 2011

<u>Assets</u>	<u>Plan</u> <u>As At</u> <u>31-July-11</u> <u>£m</u>	Actual As At 31-July-11 £m	<u>Variance</u> <u>£m</u>
Assets, Non-Current			
Intangible Assets, Net	2.387	2.152	
Property, Plant and Equipment, Net	202.953	203.167	
Trade and Other Receivables, Net, Non-Current			
NHS Trade Receivables, Non-Current	0.130	0.130	0.000
Other Receivables, Non-Current	0.713	0.713	0.000
Trade and Other Receivables, Net, Non-Current, Total	0.843	0.843	
Assets, Non-Current, Total	206.183	206.162	
Assets, Current			
Inventories	3.550	3.441	0.109
Trade and Other Receivables, Net, Current			
NHS Trade Receivables, Current	2.263	6.861	-4.598
Non NHS Trade Receivables, Current	0.400	0.337	0.063
Other Related Party Receivables, Current	0.250	0.137	0.113
PDC Receivable, Current	0.017	0.017	0.000
Other Receivables, Current	0.737	0.806	-0.069
Trade and Other Receivables, Net, Current, Total	3.667	8.159	
Prepayments, Current	1.500	1.750	-0.250
Cash and Cash Equivalents			
Cash	0.883	2.066	-1.183
Current Asset Investments	17.500	14.600	2.900
Cash and Cash Equivalents, Total	18.383	16.666	
Assets, Current, Total	27.100	30.016	
ASSETS, TOTAL	233.283	236.178	
<u>Liabilities</u>			
Liabilities, Current			
Interest-Bearing Borrowings, Current			
Loans, non-commercial, Current (DH, FTFF, NLF, etc)	-1.024	-1.024	0.000
Interest-Bearing Borrowings, Current, Total	-1.024	-1.024	
Deferred Income, Current	-1.000	-0.159	-0.841
Provisions, Current	-0.338	-0.286	-0.052
Trade and Other Payables, Current			
Trade Payables, Current	-5.710	-9.168	3.458
Other Payables, Current	-7.750	-8.034	0.284
Capital Payables, Current	-1.900	-1.562	-0.338
Trade and Other Payables, Current, Total	-15.360	-18.764	

Other Financial Liabilities, Current		Apper	ıdix 5
Accruals, Current	-5.438	-5.533	0.095
PDC dividend creditor, Current	-1.796	-1.796	0.000
Interest payable on non-commercial interest bearing borrowings, current	-0.332	-0.332	0.000
Interest payable on commercial interest bearing borrowings, current	0.000	0.000	0.000
Other Financial Liabilities, Current, Total	-7.566	-7.661	
Liabilities, Current, Total	-25.288	-27.894	
NET CURRENT ASSETS (LIABILITIES)	1.812	2.122	
Liabilities, Non-Current			
Interest-Bearing Borrowings, Non-Current			
Loans, Non-Current, non-commercial (DH, FTFF, NLF, etc)	-32.256	-32.041	-0.215
Loans, Non-Current, commercial	0.000	0.000	0.000
Interest-Bearing Borrowings, Non-Current, Total	-32.256	-32.041	
Deferred Income, Non Current	-0.037	-0.037	
Provisions, Non-Current	-1.097	-1.097	0.000
Trade and Other Payables, Non-Current			
Trade Payables, Non-Current	-3.463	-3.762	0.299
Other Payables, Non-Current	0.000	0.000	0.000
Trade and Other Payables, Non-Current, Total	-3.463	-3.762	
Liabilities, Non-Current, Total	36.853	-36.937	
TOTAL ASSETS EMPLOYED	171.142	171.347	
Taxpayers' and Others' Equity			
Taxpayers' Equity			
Public Dividend Capital	98.681	98.681	
Retained Earnings	-0.669	-0.503	
Donated Asset Reserve	1.742	1.781	
Revaluation Reserve	71.388	71.388	
TAXPAYERS' EQUITY, TOTAL	171.142	171.347	

TOTAL INPATIENT/DAYCASE SPELLS AS AT JUL-11 AGAINST TARGETS CHS AGGREGATE

Directorate	Specialty	11/12 Target	Target for Month	Activity for Month	Monthly Variance	Year to Date Target	Year to Date Activity	Variance
SURGERY							***	
GENERAL SURGERY	General Surgery	11,035		978		3,613	3,706	
GENERAL SURGERY	Neurosurgery Paediatric Surgery	243	20	<u>0</u>		0 78	60	
Total	for Directorate	11,278		992		3,691	3,766	
UROLOGY	Urology	13,703	1 1761	124	Sol Sol	- Consider	7.884	
	for Directorate	13,703	I,148 1,148	1,246 1,246		4,429 4,429	4,823 4,823	
	LENT	1 650	r 464	600				
HEAD & NECK	Oral & Maxillo-Facial Surgery	5,525 4,492	464 376	508 285		1,793 1,451	1,932 1,331	
HEAD & HEEK	Orthodontics	0		0		0	0	
Total	Restorative Dentistry for Directorate	10,017	840	0	0	0	0	
		1 10,017	1 040	793	-47	3,244	3,263	
OPHTHALMOLOGY	Ophthalmology	17,134		1,549		5,520	6,013	
lotai	for Directorate	17,134	1,431	1,549	118	5,520	6,013	
RAUMA & ORTHOPAEDICS	Trauma & Orthona edics	7,143		661,	55	2,340	2,458	
"f'otal	for Directorate	7,143	606	661	55	2,340	2.458	
TOTAL	FOR SURGERY	89,275	4,980	5,241	261	19,224	20,323	
	To the second	0,413	4,200	5,241	26 [19,224	20,323	
IEDICINE								
LDERLY & REHABILITATION	Geriatric Medicine Neurology	3,703		356	34	1,246	1,561	
	Rehabilitation	741		56		239	221	
Total	for Directorate	4,450		412		1,487	1,782	
ENERAL INTERNAL MEDICINE	Ic. and I						***	
ENERAL INTERNAL MEDICINE	Chemical Pathology Gastroenterology	0	0	0	0	0		
	General Medicine	6,580 763	554 66	557	-65	2,137 257	2,320	
	Endocrinology	1,226	106	104		409	415	
Total	Thoracic Medicine for Directorate	2,450	208	202		803	894	
Total	or puectorise	11,018	933	864	-69	3,606	3,630	
	Rheumetology	1,158	97	102	5	373	442	
MEDICAL SPECIALTIES	Chemotherapy Clinical Haematology	3,840	320 257	275 320	5 -45 63	373 1,235 992	1,175	
	Nephrology	3,060 2,526	218	320	27	992 842	1,192	
Total i	or Directorate	19,584	891	942	51	3,442	3,879	
						1939.34		
EMERGENCY CARE	Accident & Emergency	9,061	788	345	-243	3,053	2,194	
	Cardiology	3,930	337	351	14	1,302	1,433	
Total f	or Directorate	12,991	1,125	896	-229	4,355	3,627	
TOTAL	OR MEDICINE	39,044	3,304	3,114	-220]	12891	12,918	
AMILY CARE		33377	3,.67	3,114	*444	12,071	14,516	
	GUM	0	0	0	0	01	Ö	
OBSTETRICS & GYNAECOLOGY	Gynaecology	4,106	344	361	17	1,329	1,391	
Tatal E	Obstetrics or Directorate	6,160	536	610	74	2,076	2,210	
I Otal B	or warrend me	10.266	880]	971	91	3,405	3,601	
PAEDIATRICS & CHILD HEALTH	Child Psychiatry	0	Ö	0	0	Ö	0	
	Pacdiatrics or Directorate	3,962	343	351	8	1,330	1,438	
10(3) (4	DESCLOTAGE	3,962	343	351		1.330	1,438	
TOTAL FO	R FAMILY CARE	14,229	1224	1,322	98	4,735	5,039	
LINICAL SUPPORT				**************************************				
VAESTHETICS	Anaesthetics	626	52	40	-12	201	204	-
	Pain Management	8	ī	- 10	-1	3	0	
Total fo	r Directorate	634	53	40	-13	204	204	
TOTAL ROP C	LINICAL SUPPORT	634	707	- All		3000	2779	
TOTALFORC	DELLOW SULLOW	6,34	53	40	-13	204	284	
TOTAL FOR	CHS AGGREGATE	113,182	9,590	9,717	127	\$election	20 10 11	
I O I ALL FUR		113,182	3,530	2,717	127	37,053	38,434	

TOTAL ELECTIVE SPELLS AS AT JUL-11 AGAINST TARGETS CHS AGGREGATE

Directorate	Specialty	11/12 Target	Target for Month	Activity for Month	Monthly Variance	Year to Date Target	Year to Date Activity	Variance
SURGERY	·				***************************************		·	
GENERAL SURGERY	General Surgery	6,813		623		2,190	2,335	
GENERAL SURGER	Neurosurgery Paediatric Surgery	243		0 14		0 78	60	
Total	for Directorate	7,056		637		2,268	2,395	
UROLOGY	Urology	12,124	I talal	1 102	1121	A 000	100.0	
	for Directorate	12,124		1,123 1,123	113	3,897 3,897	4,334 4,334	
	ENT	1 110	r and					
WEAD A NEW	Oral & Maxillo-Facial Surgery	4,440		416 246		1,427 1,300	1,535 1,177	
HEAD & NECK	Orthodontics	0		0		0	0	
	Restorative Dentistry	0	0	0	Ö	0	0	
Total	for Directorate	8,486	707	662	-45	2,728	2,712	
OPHTHALMOLOGY	Oplethalmology	16,320	1,360	1,461	101	5,246	5,645	
Total	for Directorate	16,320		1,461		5,246	5,645	
RAUMA & ORTHOPAEDICS	Trauma & Orthopactics	4,313	359	441	l eal	1 20/1	1,621	
	for Directorate	4,313		441		1,386 1,386	1,621	
TOTAL	FOR SURGERY	48,299	4,025	4,324	299	15,525	16,707	1
EDICINE		.,,,,,,	4,12.1	3,021	277	15,010	10,707	
			que en					
LDERLY & REHABILITATION	Geriatric Medicine	107		. 8	-i	34 '217	35	
	Neurology Rehabilitation	674		53				
Total	for Directorate	781	0 65	61	0	0 251		
			45		-	231	240	
ENERAL INTERNAL MEDICINE	Chemical Pathology	0	0	Ó		0	0	
	Gastroenterology General Medicine	5,133		401	-27	1,650	1,694	
	Endocrinology	290		38		5 93	140	
	Thoracic Medicine	1,438		128	8	462	503	
Total f	for Directorate	6,877	573	567		2,210	2,337	1111
	Rheumatology	1,100	02	98	4	264	4101	
	Chemotherapy	3,819	92 318	268		354 1,228	419 1,148	
MEDICAL SPECIALTIES	Clinical Haematology	2,509	209	273		806	1,003	
	Nephrology	594	49	68	19	191	219	
Total f	or Directorate	8,022	669	707	38	2,579	2,849	
	Accident & Emergency	12	il il	0		4	1	
EMERGENCY CARE	Cardiology	1,444	120	135		464	491	
Total f	or Directorate	1,456	121	135		468	492	
TOTAL	OR MEDICINE	12 122	1 420	1 476		6 8051		
MILY CARE	OKMEDICINE	17,137	1,428	1,470	42	5,508	5,927	
	GUM	0	0)	0	la la		OI.	
OBSTETRICS & GYNAECOLOGY	Gynaccology	3,546	295	319		1,140	1,205	
	Obstetries	2	0	0	0	1,140	1,205	
Total f	or Directorate	3,548	296	319		1,140	1,207	
	Child Psychiatry	0	of	0	0	0	Ö	
	Paediatries	340	28	42		109	126	
1 of all to	or Directorate	340	28	42	14	109	126	
TOTAL FO	RFAMILYCARE	3,888	324	361	37	1,250	1,333]	
INICAL SUPPORT		-						
IAESTHETICS	Anaesthetics	626	52	39	-13	201	198	
	Pain Management	8	1	Ö	-1	3	0	
Total fo	or Directorate	634	53	39	-14	204	198	
TOTAL FOR C	LINICAL SUPPORT	634	53	39	-14	204	198	
2 2 3 3 3 3		0.74	331	37	-14	204	170	
TOTAL EVIO	CHS AGGREGATE	i de assu	, gan	7	7777	22 401	341,21	
TOTAL FOR	CHOROGRATE	69,958	5,830	6,194	364	22,486	24,165	

TOTAL NON-ELECTIVE SPELLS AS AT JUL-11 AGAINST TARGETS CHS AGGREGATE

Directorate	Specialty	11/12 Target	Target for Month	Activity for Month	Monthly Variance	Year to Date Target	Year to Date Activity	Variance
URGERY								
GENERAL SURGERY	General Surgery Neurosurgery	4,222	367 0	355 0		1,423	1,371	
	Paediatric Surgery	Ö	0	Ŏ	0	0	0	
Total	for Directorate	4,222	367	355	-12	1,423	1,371	
UROLOGY	Urology	1,579	137	123	-14	532	489	
Total	for Directorate	1,579	137	123		532	489	
	ENT	1,085			-2	366	397	
HEAD & NECK	Oral & Maxillo-Facial Surgery	446		39	0	150	154	
	Orthodontics Restorative Dentistry	0	0	0	0	0	0	
Total	for Directorate	1,531		131	-2	516	551	
OPHTHALMOLOGY	Ophthalmology	814	71	88	17	274	368	
	for Directorate	814		88		274	368	
RAUMA & ORTHOPAEDICS	Trauma & Orthopaedics	2,830	246	220	-26	954	837	
	for Directorate	2,830			-26	954	837	
TOTAL	FORSURGERY	10,976	955	917	-38	3,699	3,616	
IEDICINE								
LDERLY & REHABILITATION	Geriatric Medicine	3,596	313	348		1,212	1,526	
	Neurology Rehabilitation	67	6	3	-3	23	7	- Comment
Total	for Directorate	3,669	319	351	32	1,237	1,533	
ENERAL INTERNAL MEDICINE	Chemical Pathology	0	0	0	Ol .	0	ol	
	Gastroenterology	1,447	126	156		488	626	
	General Medicine	746	65 81	Ĩ	-64	252	1	
	Endocrinology Thoracic Medicine	936 1,012	88	66	-15 -14	315 341	275 391	
Total	for Directorate	4,141	360	297	-63	1,396	1,293	
	Rheumatology	58	5	4	-1	_20	23	
MEDICAL SPECIALTIES	Chemotherapy	21	2	7	5	7	23 27	
	Chnical Haematology Nephrology	551 1,932	48 168	47 177	-1	186 651	189 791	
Total	for Directorate	2,562	223	235	12	863	1,030	
EMERGENCY CARE	Accident & Emergency	9,049	787	545	-242	3,049	2,193	
	Cardiology for Directorate	2,486 11,535	216 1,004	216 761	-243	838 3,887	942 3,135	
				761]	-243	3,887	3,135	
TOTAL	FOR MEDICINE	21,907	1,906	1,644	-262	7.383	6,991	
AMILY CARE	Leans				21		- Al-	
OBSTETRICS & GYNAECOLOGY	GUM Gynaccology	560	0 49	0 42	0	189	0 186	
	Obstetrics	6,158	536	610	74	2,075	2,208	101201111
Total	for Directorate	6,718	584	652	68	2,264	2,394	
PAEDIATRICS & CHILD HEALTH	Child Psychiatry	0	0	o	0	0	0	
	Pacdiatrics for Directorate	3,623 3,623	315 315	309 309	-6 -6	1,221	1,312 1,312	
							1,512	
TOTAL FO	R FAMILY CARE	10,341	900	961	61	3,485	3,706	
LINICAL SUPPORT								
NAESTHETICS	Anaesthetics	. 01	0	1	- 1	0	6	
Total f	Pain Management or Directorate	0	0	0	Ö	Ö	0	
1 Otal I	or precedent] 0]		1	1			
TOTAL FOR (CLINICAL SUPPORT	0	0	- 1	1	0	6	

TOTAL NEW OUTPATIENT ATTENDANCES AS AT JUL-11 AGAINST TARGETS CHS AGGREGATE

Directorate	Specialty					Year to Date	Year to Date	
	-	11/12 Target	Target for Month	Activity for Month	Monthly Variance	Target	Activity	Variance
URGERY								
GENERAL SURGERY	General Surgery	6,293				2,023	1,908	- 2
	Breast Surgery Vascular Surgery	1,271	106	86	-20	409	451	
	Colorectal Surgery	2.538		249		816	875	
	Upper GI Surgery	645				207	166	and the same of
	Neurosurgary	36	3	4	1	12	34	
W. TE WI	Paciliatric Surgery	449			-7	144	111	
Total for Directorate		11,232	936	859	-77	3,610	3,545	
UROLOGY	Urology	9,817	818	731	-87	3,155	3,113	
Total for Directorate		9,817				3,155	3,113	-
HEAD & NECK	ENT	10,197	050			3,278	3,773	
HEAD & NECK	Oral & Maxillo-Facial Surgery	5,526				1,776	1,703	
	Orthodontics	3,320			1	0	1	
	Restorative Dentistry	0	0		0	0	0	
Total for Directorate		15,723	1,310	1,303	-7	5,054	5,477	
OPHTHALMOLOGY	Ophthalmology	14,734	1,228	1,030	-198	4,736	4,332	
Total for Directorate	- Children Child	14,734				4,736	4,332	
	En. ab. w							
TRAUMA & ORTHOPAEDICS	Trauma & Orthopacdics	15,031				4,831	5,443	
Total for Directorate		15,031		1,433	180	4,831	5,443	
TOTAL FOR SURGERY		66,537	5,545	5,356	-189	21,387	21,910	
IEDICINE								
ELDERLY & REHABILITATION	Geriatric Medicine	2,603	217	219	2]	837	953	
	Neurology	3,634				1,168	1,208	
	Rehabilitation	135			-6	43	45	
	Rheumatology (DMARD)	0			0	0	0	
Total for Directorate		6,373	531	585	54	2,048	2,206	
GENERAL INTERNAL MEDICINE	Chemical Pathology	1 0	0	1 0	1 01	ol	lo lo	
	Gastroenterology	4,239				1,363	1,380	
	General Medicine	60				19	56	43-246
	Endocrinology	790			-6	254	229	
	Diabetology	515				165	204	
	Clinical Pharmacology	0			0	0	0	
Total for Directorate	Thoracic Medicine	2,623 8,226				843- 2,644	1,100 2,969	
TOTAL TOT ESTECTIVE		0,220	1 000	072	- 9	2,044	4707	
MEDICAL SPECIALTIES	Rheumatology	2,514	209	242	33	808	811	
	Cheme therapy	755				243	242	
	Clinical Haematology	690				222	262	
Total for Directorate	Nephrology	1,178 5.136		106		379 1,651	350 1,665	
Total for Directorate		5,130	420	483	55	1,031	1,003	
EMERGENCY CARE	Accident & Emergency	112,382	9,777	9,739	-38	37,873	39,347	1
EMERGENCI CARE	Accident & Emergency OP	767				247	195	
	Cardiology	3,857		209		1,240	958	
Total for Directorate		4,624				1,486	1,153	
TOTAL FOR MEDICINE		24,359	2,030	2,011	-19	7,830	7,993	-
		24,000	2,030		.,,	7,000	1,520	
AMILY CARE								
OBSTETRICS & GYNAECOLOGY	GUM	6,421	535	542 657		2,064 2,704	2,151 2,825	
	Gyraccology Obstetrics	8,414 2,988	701 249			2,704 960	1,030	
otal for Directorate	- Country to	17,822						
	Tarvers 1	100	100				Company of the Compan	
PAEDIATRICS & CHILD HEALTH	Child Psychiatry Paediatrics	545 3,458				175 1,112		
Total for Directorate	1 accusantes	3,458 4,003						
TOTAL FOR FAMILY CARE		21,825	1,819	1,778	-41	7,015	7,310	
LINICAL SUPPORT								
ANAESTHETICS	Anaesthetics	79				25	24	
	Pain Management	891			-16	286		
Total for Directorate		970	81	65	-16	312	309	
TOTAL FOR CLINICAL SUPPORT		970	81	65	-16	312	309	
ORPORATE CONTRACT								
ARDIOTHORACIC SURGERY	Cardiothoraci c Surgery	0	0	0	0	0	O	
Total for Directorate		0						
TAL FOR CORPORATE CONTRAC	¥ -	0	0	0	0	0	0	
ALL AND THE WHEN I LOTTERAL			0	0	0	9		
TOTAL FOR CHS AGGREGATE		113,691	9,474	9,210	-264	36,544	37,522	

TOTAL REVIEW OP ATTENDANCES AS AT JUL-11 AGAINST TARGETS CHS AGGREGATE

Directorate	Specialty	11/12 Target	Target for Month	Activity for Month	Monthly Variance	Year to Date Target	Year to Date Activity	Variance
URGERY	<i></i>							
	General Surgery	6,659			87	2,140	2,206	
	Breast Surgery Vascular Surgery	1,708	0	115	-27	0 549	568	
GENERAL SURGERY	Colorectal Surgery	3,335	278	314	36	1,072	1,202	
	Upper GI Surgery	759			-9	244	273	
	Neurosurgery Paccliatric Surgery	16		9	8	5	94	
Total for D		12,688		1,153	96	4,078	4,386	
		7.780		170	210	1 225	5,810	=10.
UROLOGY Total for D	Urology	14,690		1,443 1,443	219 219	4,722 4,722	5,810	
2011.201.2	LENT	12,312	All and the second		153	3,957	4,640	
	Oral & Maxillo-Facial Surgery	6,823			-57	2,193	2,213	
HEAD & NECK	Orthodontics	1,441			-6	463	474	
	Restorative Dentistry	0	0	0	0	0	7,327	
Total for D	irectorate	20,576	1,715	1,805	90	6,614		
OPHTHALMOLOGY	Ophthalmology	36,640				11,777	11,197	
Total for D		36,640				11,777	11,197	
TRAUMA & ORTHOPAEDICS	Trauma & Orthopacdics	22,476			95	7,224	7,959	
Total for D	irectorate	22,476	1,873	1,968	95	7,224	7,959	
TOTAL FOR	SURGERY	107,070	8,922	8,746	-176	34,415	36,679	
MEDICINE								
	Geriatric Medicine	3,474				1,117	1,089	
ELDERLY & REHABILITATION	Neurology	3,651			-42	1,174	1,083	
	Rehabilitation	519			-3	167	154	
Total for D	Rheumatology (DMARD)	7,645			· ·	2,457	2,326	
1000700							01	
	Chemical Pathology Gastrocuter ology	6,309			93	2,028	2,440	
	General Medicine	21			-2	7	0	11000000
GENERAL INTERNAL MEDICINE	Endocrinology	3,233	269		-5	1,039	1,037	
	Diabetology	3,747			46	1,204	1,347	
	Clinical Pharmacology Thoracic Medicine	6,875			70	2,210	2,704	
Total for D		20,187				6,489	7,528	
	Rhoumatology	6,310				2,028	2,351	
MEDICAL SPECIALTIES	Chemotherapy	3,200			-87	1,029	759 1,832	
	Clinical Haematology Nephrology	5,509			-12 181	1,771 2,153	2,812	
Total for D		21,718				6,981	7,754	
	1			1 0	l ol	0	ol	
EMERGENCY CARE	Accident & Emergency Accident & Emergency OP	265			-15	85	38	
	Cardiology	5,764		443	-37	1,853	1,816	
Total for D		6,029		450	-52	1,938	1,854	
TOTAL FOR	MEDICINE	55,578	4,631	4,855	224	17,864	19,462	
AMILY CARE								
	GÜM	3,079				990	1,256	
OBSTETRICS & GYNAECOLOGY	Gynaecology	5,705			51	1,834 2,421	2,150 2,116	
otal for Directorate	Contino	16,318			7/	5,245	5,522	
	Child Paudiatry	5,678				1,825	1,865	
PAEDIATRICS & CHILD HEALTH	Child Psychiatry Paediatrics	6,113				1,965	1,665	
Total for D		11,791				3,790	3,530	
TOTAL FOR FA	MILY CARE	28,108	2,342	2,197	-145	9,035	9,052	
CLINICAL SUPPORT		1	h		L.	-		
	Anaesthetics	1 0	, , , , , , , , , , , , , , , , , , ,	1 0	0	ol	Ö	
ANAESTHETICS	Pain Management	1,434				461	533	
Total for Di		1,434				461	533	
TOTAL FOR CLIN		1,434				461	533	
ORPORATE CONTRACT								
ARDIOTHORACIC SURGERY	Cardiothoracic Surgery	1 0				0	0	
						0	0	
Total for Di	rectorate							
		1 0				0	9	

TOTAL NURSE LED ATTENDANCES AS AT JUL-11 AGAINST TARGETS CHS AGGREGATE

Directorate	Specialty	11/12 Target	Target for Month	Activity for Month	Monthly Variance	Year to Date Target	Year to Date Activity	Variance
URGERY								
	General Surgery	3,206	267	366	99	1,030	1,403	
	Breast Surgery	0	0		0	0	0	
GENERAL SURGERY	Vascular Surgery Colorectal Surgery	26	0	0	0	0 8	11	
	Upper GI Sutrery	20	0	0	10	0	0	**
	Neurosurgry	Ō	0	0	0	0	Ō	
7.15	Paediatric Surgery	0	0	0	0	0	0	
Cotal for D	rectorate	3,231	269	369	100	1,039	1,414	
UROLOGY	Urology	5,198	433	216	-217	1,671	817	
Total for D	rectorate	5,198	433			1,671	817	
	ENT	1,745	145		-18	561	393	
	Oral & Maxillo-Facial Surpery	1,200	143		-18 -61	386	239	
HEAD & NECK	Orthodonties	1,177	98		19	378	424	
	Restorative Dentistry	0	0	0	0	0	0	
Total for Di	rectorate	4,122	343	283	-60	1,325	1,056	
OPHTHALMOLOGY	Ophthalmology	39,214	3,268	3,296	28	12,604	13,648	
Total for Di		39,214	3,268		28 28	12,604	13,648	
TRAUMA & ORTHOPAEDICS	Trauma & Orthopacdics	6,757	563	732	169	2,172	3,077	
Total for Di		6,757	563		169	2,172	3,077	
	An annual and a second			The second second		- Annual Market		
TOTAL FOR	SURGERY	\$8,522	4,877	4.896	19	18,871	20,012	
EDICINE								
	Geriatric Medicine	703	59	106	47	226	459	
ELDERLY & REHABILITATION	Neurology	1,291	108	143	35	415	559	
	Rehabilitation	0	0	0	0	0	0	
Total for Di	Rheumatology (DMARD)	1004	0			0	0	
Total ict D	rectorate	1,994	166	249	83	641	1,018	
	Chemical Pathology	0	0			0	.0	
	Gastroenterology	649				209	302	
GENERAL INTERNAL MEDICINE	General Medicine	2,493	208			801	695	
GENERAL INTEGRAL MEDICINE	Endocrinology Diabetology	184 3,773	15 314		70 -19	1,213	365 1,255	
	Clinical Pharmacology	3,773	0		0	1,213	0	
	Thoracic Medicine	1,087	91		-36	350	398	
Total for Di	rectorate	8,187	682	635	-47	2.631	3,015	
	Int.	1 2 2001	200	200			T Tool	
	Rhoumatology Chemotherapy	2,780 1,882	232 157	298 203	66 46	894 605	1,185 746	
MEDICAL SPECIALTIES	Clinical Haematology	2,071	173	219	46	666	879	
	Nephrology	2,200	183	269	86	707	978	
Total for Di	rectorate	8,933	744	989	245	2,871	3,788	
	Accident & Emergency	0	0	0	0	0	0	
EMERGENCY CARE	Accident & Emergency OP	670	56	41	-15	215	152	
	Cardiology	467	39	137	98	150	457	
Tetal for Di	rectorate	1,138	95	178	83	366	609	
TOTAL FOR M	MEDICINE	20.252	1,688	2,051	363	6,549	8.430	
MILY CARE								
	GUM	0	0	0	0]	0	0	
OBSTETRICS & GYNAECOLOGY	Gynaecology	3,360	280	266	-14	1,080,1	1,004	
16.75	Obstetrics	0	0	Ü	0	0	0	
al for Directorate		3,360	280	266	-14	1,080	1,004	
PAEDIATRICS & CHILD HEALTH	Child Psychiatry	9	I	22	21]	3	58	
	Pacdiatrics	2,071	173		-64	666	908	
Total for Dis	ectorate	2,080	173	131	-42	669	966	
TOTAL FOR FA	MILY CARE	5,440	453	397	-56	1,749	1,970	
INICAL SUPPORT								
	Anaesthetics	0	0	0	0	0	0	
Total for Dir	Pain Management	353 353	29		-9	113 113	109	
			29				109	-
TOTAL FOR CLINI	CAL SUPPLIKE	353	29	20	.9	113)	109	
RPORATE CONTRACT	o italia de	7						
RDIOTHORACIC SURGERY Total for Dir	Cardiothoracic Surgery ectorate	0	0		0	0	0	
TOTAL FOR CORPOR		1 0				0		-
TOTAL FOR CORPOR	ALE CONTRACT	-		0	9	0	9	NAME OF TAXABLE PARTY.
TOTAL FOR CIIS	Married States and Sta	84,566	7,047	7.364	317	27,182	30,521	

TOTAL PRE ASSESSMENTS AS AT JUL-11 AGAINST TARGETS CHS AGGREGATE

Directorate	Specialty	11/12 Target	Target for Month	Activity for Month	Monthly Variance	Year to Date Target	Year to Date Activity	Variance
SURGERY								
	General Surgery	3,402			131	1,093	1,548	4
	Breast Surgery Vascular Surgery	52			0 -3	0 17	0	-
GENERAL SURGERY	Colorectal Surgery	16	1	Ö	-1	5	0	
	Upper GI Surgery Neurosurgery	2		0	0	1	0	
	Prodiatric Surgery		0	0	0	0	0	
Total for Di	rectorate	3,472	289	415	126	1,116	1,550	
UROLOGY	Urology	3,040	253	200	-53	977	829	-1
Total for Di	rectorate	3,040			-53	977	829	-1
	ENT	4,417			-48	1,420	1,450	
HEAD & NECK	Oral & Maxillo Facial Surgery Orthodontics	511		32	-11	164	100	
	Restorative Dentistry			0	0	0	0	
Total for Di	rectorate	4,927	411			1,584	1,550	1 1 43 - 5
	Ophthalmology	3,214			68	1,033	1,227	1
Total for Di	rectorate	3,214	268	336	68	1,033	1,227	1
	Trauma & Orthopaedics	3,487				1,121	969	-1
Total for Di	2-2-2	3,487		199	-92	1,121	969	
TOTAL FOR	SURGERY	18,140	1,512	1,502	-10	5,831	6,125	1
MEDICINE								
	Geriatric Medicine	0			0	0	0	
ELDERLY & REHABILITATION	Neurology Rehabilitation	848		32	-39 0	272	212	
	Rheumatology (DMARD)	0		0	0	0	0	
Total for Dis	rectorate	848	71	32	-39	272	212	
	Chemical Pathology	1 0		Ö	Ö	0	0	
	Gastmenterology General Medicine	1,366		0	-114	439	17	
GENERAL INTERNAL MEDICINE	Endocrinology	0	0	0	0	0	78	
	Diabetology	2,508	209	161	-48	806	627	-1
	Clinical Pharmacology Thoracic Medicine	0	0		0	0	0	
Total for Die		3,879			-162	1,247	722	-5
	Rheumatology	344	29		-29	110	13	
MEDICAL SPECIALTIES	Chemotherapy Clinical Haematology	131	0 1i			0	0 72	
	Nephrology	5	0	25	25	42	119	1
Total for Dir	ectorate	480	40	45	5	154	204	
	Accident & Emergency	1 0	0	0	0	ol	Ö	
EMERGENCY CARE	Accident & Emergency OP	0	0	0	0	Ö	0	
Total for Dir	Cardiology	841 841			133	270 270	635 635	3
TOVAL FOR M		6,047						
AMILY CARE	MEDICINE	6,947	504	441	-63	1,944	1,773	1000000
	GUM	1 0	0	0	Ol .	01	0[
OBSTETRICS & GYNAECOLOGY	Gynaecology	1,689	141	99	-42	543	493	
	Obstetrics	1,689	0	0	0	0	0	
otal for Directorate		1,089	141	99	-42	543		
	locate a				0	Ö	0	
PAEDIATRICS & CHILD HEALTH	Child Psychiatry Paediatrics	0					AI AI	
	Paediatrics	0	0	0	0	0	0	
PAEDIATRICS & CHILD HEALTH	Pacdiatrics ectorate	0	0	0	0	0	0	
PAEDIATRICS & CHILD HEALTH Total for Dir TOTAL FOR FA	Pacdiatrics ectorate	0	0	0	0	0	0	
PAEDIATRICS & CHILD HEALTH Total for Dir TOTAL FOR FAI LINICAL SUPPORT ÄNAESTHETICS	Pacdiatrics ectorate MILY CARE Anaesthetics	1,689	0 0 141 0	0 0 99	0 0 -42	0 0 543]	0 493 0	
PAEDIATRICS & CHILD HEALTH Total for Dir TOTAL FOR FAN LINICAL SUPPORT ÄNAESTHETICS	Pacdiatrics ectorate MILY CARE Anaesthetics Pain Management	0 6 1,689	0 0 141 0 0	0 0 99 0 0	0 0 -42] 0 0	0 0 543 0 0	0 493 0 0	
PAEDIATRICS & CHILD HEALTH Total for Dir TOTAL FOR FAN LINICAL SUPPORT ANAESTHETICS Total for Dir	Pacdiatrics ectorate MILY CARE Anaesthetics Pain Management ectorate	0 0 1,689	0 0 141 0 0 0 0	0 0 99 0 0 0 0	0 0 42]	0 0 543] 0 0 0	0 493 0 0 0 0	
PAEDIATRICS & CHILD HEALTH Total for Dir TOTAL FOR FAI LINICAL SUPPORT ANAESTHETICS Total for Dir TOTAL FOR CLINIC	Pacdiatrics ectorate MILY CARE Anaesthetics Pain Management ectorate	0 6 1,689	0 0 141 0 0 0 0	0 0 99 0 0 0 0	0 0 42]	0 0 543 0 0	0 493 0 0 0 0	
PAEDIATRICS & CHILD HEALTH Total for Dir TOTAL FOR FAY LINICAL SUPPORT ANAESTHETICS Total for Dir TOTAL FOR CLINIC	Paediatrics ectorate MILY CARE Anaesthetics Pain Management ectorate CAL SUPPORT	0 1,689 0 0 0 0	0 0 141 0 0 0 0	0 0 99 0 0 0 0	0 0 -42 0 0 0 0	0 0 543 0 0 0 0	0 493 0 0 0 0	
PAEDIATRICS & CHILD HEALTH Total for Dir TOTAL FOR FAI **LINICAL SUPPORT** ANAESTHETICS Total for Dir TOTAL FOR CLINIC	Pacdiatrics ectorate MILY CARE Anaesthetics Pain Management ectorate CAL SUPPORT Cardiothoracic Surgery	0 0 1,689	0 0 141 0 0 0 0 0	0 0 99 0 0 0 0	0 0 42]	0 0 543] 0 0 0	0 493 0 0 0 0	
PAEDIATRICS & CHILD HEALTH Total for Dir TOTAL FOR FAI LINICAL SUPPORT ÄNAESTHETICS Total for Dir TÖTAL FOR CLINIC ORPORATE CONTRACT ARDIOTHORACIC SURGERY	Pacdiatrics ectorate MILY CARE Anaesthetics Pain Management ectorate CAL SUPPORT Cardiothoracie Surgery ectorate	0 6 1,689	0 0 141 0 0 0 0 0 0 0	0 99 0 0 0 0 0	0 0 0 -42]	0 0 543 0 0 0 0 0	0 493 0 0 0 6	

TOTAL OP PROCEDURES AS AT JUL-11 AGAINST TARGETS CHS AGGREGATE

Directorate	Specialty	11/12 Target	Target for Month	Activity for Month	Monthly Variance	Year to Date Target	Year to Date Activity	Year to Date Variance
URGERY	3							
	General Surgery	460	38	36				1:
	Breast Surgery Vascular Surgery	0	0	0	0		0	
GENERAL SURGERY	Colorectal Surgery	0	0	0	0	<u> </u>		
	Upper GI Surgery	0	0	0	0	0	Ō	
	Neurosungery	0	0	0	0	0		
Total for	Paediatric Surgery Directorate	460	38	36				1
A Otal Tox			- 00	- 50				
UROLOGY	Urology	3,384	. 282			wy postan = 14083		angerica sergiani page
Total for	Directorate	13,384	282	321	. 39	1,088	1,060	-2
	ENT	4,901	408	615	207			1,34
HEAD & NECK	Oral & Maxillo-Facial Surgery	0	0	0				
	Orthodontics Restorative Dentistry	0	0	0				
Total for	Directorate	4,901	408	615				1,34
A STATE OF THE STA				0			0	
	Ophthalmology Directorate	0	0	0				
	ur.							
TRAUMA & ORTHOPAEDICS Total for	Trauma & Orthopaedics Directorate	2,087 2,087	174 174	186 186				
The second secon	NAME OF TAXABLE PARTY.			- Name of the last	7//2/11			
TOTAL FO	R SURGERY	10,832	903	1,158	255	3,482	4,878	1,39
IEDICINE								
	Geriatric Medicine	0	Ö	Ö				
ELDERLY & REHABILITATION	Neurology	0	0	0				
	Rehabilitation Rheumatology (DMARD)	0	0	0		1		
Total for	Directorate	0	0		4			
Total to								
	Chemical Pathology Gastroenterology	0	0					
	General Medicine	0	0	0				
GENERAL INTERNAL MEDICINE	Endocrinology	0	0	0				
	Diabetology	0	0	0				
	Clinical Pharmacology	0	0	0				
Total for	Thoracic Medicine Directorate	0	0	0				
	In	[424]	26		-29	130	SI 15	-1
	Rheumatology Chemotherapy	424	35	6				
MEDICAL SPECIALTIES	Clinical Haematology	0	0	0				
	Nephrology	0	0	0				
Total for	Directorate	424	35	6	-29	130	6 17	-1
	Accident & Emergency	0	0	0				
EMERGENCY CARE	Accident & Emergency OP	0	0	0				
	Cardiology	628	52	119				
Total for	Directorate	628	52	119	6	7 20:	393	
TOTAL FO	R MEDICINE	1,052	88	125	3'	331	410	1
AMILY CARE								
ODSTETDICS & CVALAROOT OCT	GUM	0	0				0 72	
OBSTETRICS & GYNAECOLOGY	Gynaecology Obstetrics	0	0				0 (
otal for Directorate	Coscarca	ő	Ö				0 72	
	Chita Deskies] 0	0	0		ol	0	i -
PAEDIATRICS & CHILD HEALTH	Child Psychiatry Paediatrics	185	15					
Total for	Directorate	185	15					
######################################	FAMILY CARE	185	15	25	10	0 6	0] 124	
LINICAL SUPPORT	PARALI CARD	1						
	Anaesthetics	ı öl	0	0	1		0	
	Pain Management	0	0					
Total for	Directorate	0	0	0		0	0	
TOTAL FOR CL	ENCAL SUPPORT	0	0	Ū		i i	0	
ORPORATE CONTRACT								•
	[6 P. 4	0	0	0			0	
	Cardiothoracic Surgery Directorate	0	0	0			0)
Total for 1	Directorate	0	0	0			-J	
Total for l			0	0			-J)

112
÷
_
$\overline{}$
~
0
2011
DASHBOARD
≂
ᄕ
۹
റ
≍
쁘
I
ĽΩ
×
=
ᆸ
ATE
۳
7
⋖
œ.
≂
Ų
CORPORAT
œ
$\overline{}$
ب

1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,	P=E95,631k		99% 98.73 23 wks 17.8 28 wks 27.7 28 wks 93.11 93% 93.11 93% 94.12 96% 98.66 98.66 98.66 98.67 98.68 98.88	1 1	94.97% 98.53% 18.03 14.41 24.74 97.87% 96.85% 100.00% 87.50% 100.00% 100.00% 22.09% 95.65% 97.94%	94.12% 97.89% 18.03 14.41 24.74 93.57% 98.58% 99.40% 89.66% 100.00% 89.47% 21.58% 59.2% 85.05% 95.47% 21.58% 23.7% 23.37 23.37 23.37 5.33 2.37	
Particular Par	>=E95,018k E48,571 E73,812 E98,603 E98,603 -3.8% >=E6,427k E1,838 E.2,663 E4,231 E4,231 -35,7%		95% 98.77 23 wks 14.4 18.3 wks 28 wks 93.11 93% 93.11 93% 93.11 96% 98.69 98.6				
	Target E1,931 E3,930 E5,710 E3,776 E3,776 E5,770 E3,776 E3,776 E3,776 E3,776 E3,776 E3,776 E3,776 E3,777 E3,930 E		23 wks 14.4 18.3 wks 28 wks 27.6 93% 93.11 94.6 95% 98.6 98.3 98.6 98.3 98.6 98.3 98.6 98.3 98.6 98.3 98.6 98.3 98.6 98.3 98.6 98.3 98.6 98.3 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.7 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6 98.6				
Secretary Secr	P=E5,550k		28 wks				
Control Check Control Chec	TV (per month) Tanget Pleay-11 Jun-11 Jun-11 VTD Verlance		28 WKs 93% 93.1.93% 93.1.93% 93.1.99% 98.6.90% 98.6.90% 98.6.90% 98.6.90% 98.6.90% 98.6.90% 99.4.4.90% 99.4.4.9.8.9.3.85 3.3.85 3.3.85	· · · · · · · · · · · · · · · · · · ·			
Control Chee Cont	TY (per month) Taiget May-11 Mur-11 YTD Variance >=36,544 9,649 9,950 9,210 37,522 978 >=61,775 17,491 17,640 15,938 65,726 3,951 >=22,486 6,097 6,304 6,194 24,165 1,679 >=727,182 7,729 7,903 7,364 30,521 3,339 >=737,302 95,328 101,222 NA 101,222 3,920 <=8,6% 8,95% 9,04% 9,54% 9,06% 0,46% TBC 2.20 2.15 2.06 2.14 Variance SAFETY YTD Variance Nay-11 Jun-11 YTD Variance Nay-11 YTD YTD Nay-12 YTD YTD Nay-13 YTD YTD Nay-14 YTD YTD Nay-15 YTD YTD Nay-15 YTD YTD Nay-15 YTD Nay-15 YTD Nay-16 YTD Nay-17 YTD Nay-17 YTD Nay-17 YTD Nay-18 YTD Nay-18 YTD Nay-18 YTD Nay-19 YTD Nay-19		93% 93.1: 93% 98.6: 98.6: 98.6: 98.6: 98.6: 98.6: 98.6: 98.6: 98.6: 98.6: 98.6: 98.6: 98.3.3: 98.6: 94.4: 1.53 2.25 2.25 2.25 3.3.65	P 17			
Part	Target May41 Jun+1 Traget May41 Jun+1 May41 May41 Jun+1 Max41 Max4		93% 98.6% 98.6% 98.6% 98.6% 98.6% 98.6% 98.6% 98.6% 98.6% 99.4% 95.4% 95.4% 95.4% 95.4% 95.4% 95.4% 95.4% 95.4% 95.4% 95.6% 95.4% 95.6% 95				
Column C	Target Pag-11 Jun-11 YTD Variance >=36,544 9,649 9,950 9,210 37,522 978 >=61,775 17,491 17,640 15,938 65,726 3,951 >=12,486 6,097 6,304 6,194 24,165 1,679 >=77,182 7,729 7,903 7,364 30,521 3,339 >=77,182 7,729 7,903 7,364 30,521 3,339 >=7,302 95,328 101,222 NA 101,222 3,920 <=8.6% 8,95% 9,04% 9,54% 9,06% 0,46% TBC 2,20 2,15 2,06 2,14 Nay-11 Jun-11 YTD Variance Nay-12 Jun-13 Jun-13 Jun-13 Jun-13 Nay-13 Jun-13 Jun-13 Jun-13 Jun-13 Nay-13 Jun-13 Jun-13 Jun-13 Jun-13 Jun-13 Nay-14 Jun-14 YTD Variance Nay-14 Jun-15 Jun-15 Jun-15 Jun-15 Jun-15 Jun-15 Nay-14 Jun-15 Jun-15 Jun-15 Jun-15 Jun-15 Jun-15 Nay-14 Jun-15		98% 98.8% 98.8% 98.6% 98.6% 98.6% 98.6% 98.6% 99.6% 99.4% 95.2% 94.4% 95.6% 94.4% 95.6% 94.4% 95.6% 94.4% 95.6% 94.4% 95.6% 94.4% 95.6% 95				
Content Cont	Target May-11 May		98% 88.6 85% 100.0 85% 100.0 20.4% 18.4 55% 83.3 95% 94.4 1.53 2.55 2.2 4.3% 3.86 3.3.65 3.3	* sp			
Characteristic content Characteristic cont	TTY (per month) Target No. 1441 TYTD Variance 1.286.544 9,649 9,950 9,210 37,522 978		85% 88.6. 90% 100.0 85% 100.0 20.4% 18.4/ 55% 52.4/ 80% 83.3. 95% 94.4-34 4.3% 3.86 3.36	* 1	87.50% 100.00% 100.00% 22.09% 59.20% 95.65% 97.94%		
Colored Colo	Target New-11 Jun-11 VTD Variance		99% 100.0 85% 100.0 20.4% 18.44 55% 52.4, 80% 83.33 95% 94.4 1.53 -2.00% 1.53 -2.55 2.25 4.3% 3.86 3.36		100.00% 100.00% 22.09% 59.20% 95.65% 97.94% 2.36%		
Column	Target New; 11 Jun-11 VTD Variance Sep. 175 (per month) Target New; 11 Jun-11 Sep. 17, 17, 17, 17, 17, 17, 17, 17, 17, 17,		85% 100.0 20.4% 18.4(55% 52.4; 80% 83.3: 95% 94.4.4 Target Magnetial session and 1.53 2.20% 1.53 3.365 3.65 3.36	* · ·	100.00% 22.09% 59.20% 95.65% 97.94% 2.36%		
The control of the	Target Heap-11 Langet Lang		20.4% 18.44 55% 83.3% 95% 94.4* 1.53% 95% 94.4* 95% 94.4* 95% 94.4* 95% 95% 94.4* 95% 95% 95% 95% 95% 95% 95% 95% 95% 95%	7 1	22.09% 59.20% 95.65% 97.94% 2.36%		
Trigger Part Part	Target Weay-11 Jun-11 YTD Variance		55% 83.3.		59.20% 95.65% 97.94% 2.36%		
The contract of the contract	Target Way-11 Jun-11 Target YTD Variance >=36,544 9,649 9,950 9,210 37,522 978 >=61,775 17,491 17,640 15,938 65,726 3,951 >=22,486 6,097 6,304 6,194 24,165 1,679 >=27,482 7,729 7,903 7,364 30,521 3339 >97,302 95,328 101,222 NA 101,222 3,920 <=8.6% 8,95% 9,04% 9,54% 9,06% 0,46% TBC 2.20 2.15 2.06 2.14 Variance Variance		95% 94.4.7 1.53 2.2.5 2.2.5 4.3.4 5.3.6.5 3.3.3.5.5	***	97.94% 97.94% 2.36%		
Type: Fig. 18 Type: Type	Target Way-11 Win-11 WTD Variance		95% 94.4. Target May- C2.00% 1.53 2.55 2.2 4.34 5.3.3 3.365 3.36		97.94% 97.94% Jul-11		
Trigger Hardy Trigger	Target May-11 With-11 WTD Variance		Target Hay- 2.00% 1.53 2.55 2.2. 4.34 5.3. 3.36 3.3.	\$ 1	2.36%	-	0.08% 0.08% 1.25 0.48%
Trigger Part Part Trigger Part	Target Warjett Sun-11 WTD Variance		Tanger May- 22,00% 1.53 2.55 2.2 4.34 5.3 3.365 3.3	7 St. 1	Jul-11 2.36%		-0.08% -0.18 -0.48 -0.48% -0.441
Control Cont	Target Target Way-11 Warteness Way-11 Warteness Wart			50	Jul-11		0.08% -0.08% -0.18 -0.48% -0.41
12 12 12 12 13 13 13 13	>=36,544 9,649 9,950 9,210 37,522 978 >=61,775 17,491 17,640 15,938 65,726 3,951	Delayed transfers of care Average length of stay - elective (excl. DC) Average length of stay - non-elective Sickness absence rate Theatre cases per session Day Case Rate Mandalory training			2.36%		0.08% -0.18 1.25 -0.48%
Part	= 61,775	Average length of stay - elective (excl. DC) Average length of stay - non-elective Sickness absence rate Theatre cases per session Day Case Rate Mandatory training				2.37 5.59 3.85%	-0.18 1.25 -0.48% -0.41
Fig. 10 Fig.	an >=22,486 6,097 6,304 6,194 24,165 1,679 >=14,567 3,640 3,601 3,523 14,319 -248 >=27,182 7,729 7,903 7,364 30,521 3,339 >=77,302 95,328 101,222 NA 101,222 3,920 <=8.6% 8,99% 9,04% 9,54% 9,06% 0,46% TBC 2.20 2.15 2.06 2.14 SAFETY Waterce	Average length of stay - non-elective Sickness absence rate Theatre cases per session Day Case Rate Mandatory training			2.37	3.85%	1.25 -0.48% -0.41
Part	>=14,567 3,640 3,601 3,523 14,319 -248 >=27,182 7,729 7,903 7,364 30,521 3,339 97,302 95,328 101,222 NA 101,222 3,920 <=6.6% 8,95% 9,04% 9,54% 9,06% 0,46% TBC 2.20 2.15 2.06 2.14 348	Sickness absence rate Theatre cases per session Day Case Rate Mandatory training			5.81	3.85%	-0.48%
National Color Series Nati	Nay-it N	↑ Theatre cases per session Day Case Rate Mandatory training		_	3.82%	*****	-0.41
Secretary Secr	** P97,302 95,328 101,222 NA 101,222 3,920	↑ Day Case Rate Mandatory training			3.27	3.24	/0020
C+-26 FW, (a) 6.9 FW, (b) (b) (b) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	w ratio	↓ Mandatory training	_	-	78.36%	_	-2.30%
TBC 2.20 2.15 2.06 2.14 Novellated selection 3.48 26.87% 25.37%	TBC 2.20 2.15 2.06 2.14 AMPETY			-		%9	-10.55%
Target May-11 Jun-11 Jun-12 J	Target May-15 Jun-15 1-101-11 Variance	Overall staff satisfaction	10		1		
Trays State Sta	Target May-15 Jun-15 1-101-11 Variance	% market share (one month behind)		7	24.36%	_	_
Trays May 1 1 1 1 4 5 4 5 4 6 6 6 6 6 6 6 6 6	Target May-15 Jun-15 1-10.	Data quality - ethnic group		_	93.19%	93.45%	_
Target May-11 Jul-11 Jul-11 TTD Variance ++ Turget May-11 Jul-11 Jul-11 Jul-11 TTD Variance ++ Turget May-11 Jul-11 Jul-11 Jul-11 TTD Variance ++ Turget May-11 Jul-11 Jul-11 Jul-11 Jul-11 TTD Variance ++ Turget May-11 Jul-11 Jul-1	Target May-15 Jun-15 1-10.	Data quality - maternity	_		96.14%	96.30%	_
Target May-11 Jun-11 TyD Variance ++ PATEENT EXPERIENCE Target May-11 Jul-11 TyD Variance ++ PATEENT EXPERIENCE Target May-11 Jul-11 Jul-1	Target May-15 Jun-15 1-10-15	Readmission rate (30 days)	_		¥	%06.9	_
Target May-11 Jun-11 J	May-15 Jun-15 Jun-15 Variance						
Farget Map-11 Jun-11 YTD Variance +- PATIENT EXCEPTIFICE Target Map-11 Jun-11 Ju	Target May-11 Jun-11 Jul-11 YTD Variance	10 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	The state of the s			1	
Cancelled operations - % total electric workload Ca.30% C.53% C.52%					Jul-11	OTY	Variance
C44 5 8 4 24 5 4 Compilaints C52 4 164 81.20% 81.50% 81.50% 81.81% 83.80% 65.20% 81.13% 91.13% 91.13% 91.13% 91.13% 91.13% 91.13% 91.13% 91.13% 91.13% 91.13% 91.13% 7 Compilaints C52 44 164 36 36.20% 32.20% 32.20% 32.20% 32.20% 32.20% 32.30	46 0 0 1 1		_	_	0.55%	0.62%	_
90% 91.13% 91.81% 91.43% 1.43% 1.43% 1.43% 1.43% 1.43% 1.43% 1.43% 1.43% 1.43% 1.43% 1.64 36	<44 5 8 4 24		_	_	81.81%	83.80%	
>=90%	90% 91.13% 91.81% 91.03% 91.43% 1				4	164	_
(10) <100 81 62 NA 68 -32 NA 68 -32 NA 68 100	>=90%	(c)	_		9.32%	8.69%	_
Rays)	sk Adjusted CHKS index 2010) <100 81 62 NA 68	-	-				
Rays) 8.58 20.48 14.39 13.75 32.03 23.96 16.76 23.39 3.94 4.46 1.06 3.07 9 4.46 1.08 557 9	16 30 14 23 104	÷					
32.03 23.96 16.76 23.39 3.94 4.46 1.06 3.07 <=548 160 183 108 557 9	Rays) 8.58 20.48 14.39						
3.94 4.46 1.06 3.07 <=548 160 183 108 557 9	32.03 23.96 16.76						
<=548 160 183 108 557 9	3.94 4.46 1.06 3.07					-	
	<=548 160 183 108 557	73	_				

CORPORATE DASHBOARD 2011 / 12

FINANCE	Target	May-11	Jun-11	Jul-11	YTD	Variance	+/-
Income v plan	>=£95,631k	£48,025	£74,056	£99,383	£99,383	3.9%	1
Expenditure v plan	>=£95,018k	£48,571	£73,812	£98,603	£98,603	-3.8%	↓
CIP v plan	>=£6,427k	£1,858	£2,963	£4,231	£4,231	-35.7%	4
EBITDA position	>=£5,550k	£1,931	£3,930	£5,710	£5,710	2.9%	1

CLINICAL EFFECTIVENESS	Target	May-11	Jun-11	Jul-11	YTD	Variance	+/-
18 Week RTT - admitted patients	90%	95.37%	94.12%	94.97%	94.12%	4.12%	1
18 Week RTT - non admitted patients	95%	98.70%	97.89%	98.53%	97.89%	2.89%	1
RTT - admitted 95th percentile	23 wks	17.87	18.75	18.03	18.03	4.97	1
RTT - non admitted 95th percentile	18.3 wks	14.41	15.15	14.41	14.41	3.89	1
RTT - incomplete 95th percentile	28 wks	27.01	26.69	24.74	24.74	3.26	1
Cancer (2ww)	93%	93.13%	93.23%	92.67%	93.57%	0.57%	•
Cancer (2ww - breast symptomatic)	93%	91.25%	92.63%	97.87%	94.84%	1.84%	١.
Cancer (31 days)	96%	98.63%	98.13%	96.85%	98.58%	2.58%	•
Cancer (31 - subsequent)	98%	98.81%	100.00%	100.00%	99.40%	1.40%	'
Cancer (62 days)	85%	88.64%	88.17%	87.50%	89.66%	4.66%	
Cancer (62 - screening)	90%	100.00%	100.00%	100.00%	100.00%	10.00%	1
Cancer (62 - Consultant Upgrade)	85%	100.00%	100.00%	100.00%	89.47%	4.47%	
Smoking during pregnancy	20.4%	18.40%	24.31%	22.09%	21.58%	-1.18%	↓
Breastfeeding initiation	55%	52.43%	53.73%	59.20%	59.2%	4.20%	1
Stroke Care - >=90% time on stroke unit	80%	83.33%	78.05%	95.65%	85.05%	5.05%	1
A&E waits - 4 hours~	95%	94.41%	96.57%	97.94%	95.47%	0.47%	1

^{*} Based upon performance over the current quarter (including partial assessment)

ACTIVITY (per month)	Target	May-11	Jun-11	Jul-11	YTD	Variance	+/-
New OP v plan	>=36,544	9,649	9,950	9,210	37,522	978	1
Review OP v plan	>=61,775	17,491	17,640	15,938	65,726	3,951	↑
Elective IP/DC v plan	>=22,486	6,097	6,304	6,194	24,165	1,679	↑
Non elective v plan	>=14,567	3,640	3,601	3,523	14,319	-248	1
Nurse led v plan	>=27,182	7,729	7,903	7,364	30,521	3,339	↑
Misc v plan	>97,302	95,328	101,222	NA	101,222	3,920	↑
OP DNA rate	<=8.6%	8.95%	9.04%	9.54%	9.06%	0.46%	1
New to Review ratio	TBC	2.20	2.15	2.06	2.14		

OPERATIONAL	Target	May-11	Jun-11	Jul-11	YTD	Variance	+/-
Delayed transfers of care	<2.00%	1.53%	2.20%	2.36%	1.92%	-0.08%	1
Average length of stay - elective (excl. DC)	2.55	2.28	2.50	2.37	2.37	-0.18	1
Average length of stay - non-elective	4.34	5.38	5.66	5.81	5.59	1.25	1
Sickness absence rate	4.3%	3.86%	3.79%	3.82%	3.85%	-0.48%	1
Theatre cases per session	3.65	3.30	3.18	3.27	3.24	-0.41	1
Day Case Rate	83.32%	80.63%	80.45%	78.36%	79.85%	-2.58%	1
Mandatory training	>=75%	62.89%	64.92%	65.95%	64.45%	-10.55%	1
Overall staff satisfaction	3.48		l	JNDER DEVEL	OPMENT		
% market share (one month behind)	26.68%	25.37%	25.42%	24.36%	24.36%	-2.32%	1
Data quality - ethnic group	90.00%	93.86%	93.32%	93.19%	93.45%	3.45%	1
Data quality - maternity	90.00%	96.41%	96.37%	96.14%	96.30%	6.30%	1
Readmission rate (30 days)	6.3%	6.83%	NA	NA	6.90%	0.60%	1

SAFETY	Target	May-11	Jun-11	Jul-11	YTD	Variance	+/-
BB MRSA	<6	0	0	1	1	-4	1
C-DIFF	<44	5	8	4	24	5	↓
% VTE risk assessments	90%	91.13%	91.81%	91.03%	91.43%	1.43%	1
Discharge comms (within 24 hrs)	>=90%			UNDER DEVE	LOPMENT		
Mortality (Risk Adjusted CHKS index 2010)	<100	81	62	NA	68	-32	1
Exceptions#	0	30	14	23	104	104	1
Radiology - exam to report (CT scans)		16.98	12.44	6.08	11.53		
Radiology - exam to report (Hospital X-Rays)		8.58	20.48	14.39	13.75		
Radiology - exam to report (MRI scans)		32.03	23.96	16.76	23.39		
Radiology - exam to report (GP X-Rays)		3.94	4.46	1.06	3.07		
Slips, trips and falls	<=548	160	183	108	557	9	1

PATIENT EXPERIENCE	Target	May-11	Jun-11	Jul-11	YTD	Variance	+/-
Cancelled operations - % total elective workload	<=0.80%	0.53%	0.52%	0.55%	0.62%	0.18%	1
Overall IP/DC satisfaction	>=90%	81.20%	84.50%	81.81%	83.80%	-6.20%	1
Complaints	<32/mth	30	52	44	164	36	1
% slots unavailable (C&B)	<4%	7.34%	8.47%	9.32%	8.69%	4.69%	1

Exceptions are if one of the following occur: SUI, Never event, GUM, IPWL, OPWL, Cancelled ops (28 days), Revascuralisation WL, RACPC or Diagnostics WL

CITY HOSPITALS SUNDERLAND NHS FOUNDATION TRUST

DIRECTORATE OF HUMAN RESOURCES

BOARD OF DIRECTORS

AUGUST 2011

WORKFORCE REPORT – QUARTER 1

1 APRIL - 30 JUNE 2011

INTRODUCTION

The purpose of this report is to provide Directors with key workforce related information for Quarter 1. Directors are asked to note the following key information:

WORKFORCE DATA

- Labour turnover was 2.14%(HC), 1.99%(FTE) compared to 2.65%(HC/FTE) the previous quarter.
- Average workforce numbers fell by 37(HC), 32.43(FTE).
- The total number of starters was 57(HC), 45.62(FTE).
- The total number of leavers was 106(HC), 87.54(FTE).
- Sickness absence was below target for Q1 at 3.97%. A reduction of 0.69% from the previous quarter.
- All divisions were below target for Q1.
- Estates and Ancillary was the staff group with the highest sickness absence rate at 6.31%.
- The top 3 reasons for sickness absence were:
 - 1. MSK problems 27.03%. This is highest percentage rate for this type of sickness and the 4th quarter in a row that it has increased. This time last year, MSK problems accounted for 22.4% of all sickness. Further analysis of this is now required to identify and address the causes and bring about a reduction.
 - 2. Stress/other mental health disorders 16.31%. This remains almost unchanged from the previous quarter.
 - 3. Surgery 16%. An increase from 14.14% the previous quarter.
- Approximately 65% of all sickness was long term, which increased slightly from 60% the previous guarter.
- 4 staff were dismissed on capability grounds or as a result of poor attendance.
- 29 formal and 6 final cautions were issued for poor attendance.
- The average number of staff on maternity leave was 147, which is a reduction from 159 the previous quarter.

EMPLOYER LIABILITY CLAIMS

- 5 claims were received during Q1 2011/12, compared to 6 the previous quarter and 13 for the same quarter in 2010/11.
- Claims were submitted as a result of a slips/trips and falls and needlestick/sharps incidents;
- 9 claims were settled during Q1 2011/12 at a cost to the Trust of £53,190.

.

EMPLOYEE RELATIONS CASES

- 23 new disciplinary investigations were commenced in Q1.
- Incidents of bullying, harassment or inappropriate conduct in the workplace were the most frequent category of disciplinary issue investigated in Q1 followed by fraud.
- 5 disciplinary cases were completed during Q1. No formal disciplinary sanctions were issued.
- 5 formal grievances were lodged during Q1.
- 3 grievances were closed out during Q1.
- 5 Trust Board Appeal hearings took place during Q1. One employee was reinstated as a result.
- 2 employment tribunal claims were lodged against the Trust for unfair dismissal.

MANDATORY TRAINING STATISTICS

Trust mandatory training compliance rates against the 75% target were as follows as at 30 June 2011:

Information Governance - 95%
 Safeguarding Children - 74%
 Fire - 68%
 Moving and Handing - 61%
 Resuscitation - 54%
 Infection Prevention and Control - 50%

E-learning for Fire Safety training is currently under development in partnership with the Health and Safety Manager, though no launch date for this to the organisation has yet been identified.

APPRAISAL COMPLIANCE RATES

Following the introduction of a revised Staff Appraisal and Development Policy and numerous briefings/training sessions, the HR Directorate has started a process of issuing monthly reports to Directorate Managers, with the aim of improving both appraisal occurrence and the recording of such in ESR.

According to the ESR system, the overall percentage of staff recorded as having had an appraisal in the 12 months prior to 30 June 2011 was 19.42%.

WORKFORCE DEMOGRAPHICS

Ethnicity

White British is the largest ethnic group at 86.36%. This remains virtually unchanged from previous quarters.

Gender

Female workers form the largest part of the workforce at 78.91. This remains virtually unchanged from previous quarters.

Disability

The number of staff stating that they have a disability is 0.54%. This remains virtually unchanged from previous quarters.

Age

The most prevalent age group is the 46-50 one at 15.65%. This remains virtually unchanged from previous quarters.

Religious Belief

This remains largely undisclosed at 94.48%.

Sexual Orientation

As above at 94.81%.

Length of Service

The most prevalent length of service is 1-5 years at 30.19%. This has increased slightly from the previous quarter.

Employment Type

Part time employees make up 33.12% of the workforce. This remains virtually unchanged from previous quarters.

Contract Type

Temporary/fixed term employees make up 92.8% of the workforce, which remains the same as the previous quarter.

Staff Group

Registered nurses/midwives is the biggest staff group with 1,584 (HC) / 1,460.59 (FTE) staff in post.

Pay Band

Band 2 is the most prevalent pay band with 1,285 (HC) / 1,088.72 (FTE) staff in post.

RECOMMENDATIONS

Directors are asked to accept the content of this report.

Kathleen Griffin Director of Human Resources

WORKFORCE DATA – QUARTER 1

Labour Turnover

The table below shows the labour turnover rates for Q1 and the previous quarter.

Quarter	% Turnover (HC)	%Turnover (FTE)
1	2.14%	1.99%
4 (2010/11)	2.65%	2.65%

Starters and Leavers

The table below shows the number of starters and leavers during Q1.

Quarter	Starters		Leavers	
	Headcount	FTE	Headcount	FTE
1	57	45.62	106	87.54

Average Workforce Numbers

The table below shows the average number of permanent and FTC employees per month recorded in ESR.

Month	Headcount	FTE
April	4972	4405.04
May	4949	4384.42
June	4935	4372.61

Divisional Sickness Absence Rates

The table below shows the Trust and Divisions' sickness absence rates for Q1, the Trust's variance against its target of 4.3%. Those divisions marked in red are above the Trust target.

Division	Q1 sickness absence rate	2011/12 Sickness Absence Target	Variance against target
Trust Total	3.97%	4.3%	-0.33%
Clinical Support	2.85%	3.33%	-0.48%
Estates	4.51%	5.01%	-0.50%
Facilities	5.08%	5.89%	-0.81%
Family Care	4.17%	4.38%	-0.21%
Medicine	4.24%	4.67%	-0.43%
Surgery	3.51%	3.63%	-0.12%
Theatres	5.43%	5.87%	-0.44%
Trust Headquarters	2.66%	2.78%	-0.12%

Directorate Sickness Absence Rates

The table below shows Directorates' sickness absence rates for Q1, which have been ranked in descending order. Those Directorates marked in red are above the Trust target.

Directorate	Q1 Sickness Absence Rate
Medical Specialties	5.50%
Theatres	5.43%
Facilities	5.08%
Obstetrics & Gynaecology	4.94%
Strategy & Business Development	4.88%
Rehabilitation & Elderly Medicine	4.53%
Estates	4.51%
General Surgery	4.34%
Emergency Medicine	4.01%
Trauma & Orthopaedics	3.76%
Medical Director	3.70%
Ophthalmology	3.68%
Radiology	3.56%
Clinical Governance	3.31%
Paediatrics & Child Health	3.23%
Therapy Services	3.13%
Pathology	3.02%
Performance & Information	2.96%
Head and Neck Surgery	2.92%
General Internal Medicine	2.78%
Finance	2.51%
Urology	2.45%
Nursing and Quality	2.14%
Human Resources	1.31%
Pharmacy	1.30%
Executive Board	0.14%
Medical Physics	0.11%
Corporate Affairs	0.00%

Staff Group Sickness Absence Rates

The table below shows sickness absence rates by staff group for Q1, which have been ranked in descending order. Those Staff Groups marked in red are above the Trust target

Staff Group	Q1 sickness rate
Estates and Ancillary	6.31%
Additional Clinical Services	6.15%
Nursing and Midwifery	4.06%
Healthcare Scientists	3.18%
Administrative and Clerical	2.89%
Allied Health Professionals	2.67%
Additional Professional/Technical	2.02%
Medical and Dental	1.22%
Students	0.14%

Sickness Absence Reasons

The table below shows the reasons for sickness for Q1 ranked in descending order by occurrence.

Reasons for Sickness Absence in Q1	% of Total Sickness for Q1
Musculo-skeletal problems	27.03%
Back - 10.98%	
Lower Limb - 11.93%	
Neck – 2.29% Other 1.83%	
Anxiety/stress/depression/other psychiatric illnesses	16.31%
Surgery	16.00%
Genitourinary & gynaecological disorders	4.43%
Gastro-intestinal	3.79%
Other known causes - not elsewhere classified	3.40%
Injury, fracture	3.39%
Diarrhoea/Vomiting	3.39%
Pregnancy Related	3.26%
Cardiac/Coronary	2.78%
Neurological	2.17%
Infections	2.12%
Ears, Nose and Throat	2.01%
Cold, Cough, Flu - Influenza	1.73%
Respiratory	1.40%
Cancer	1.22%
Headache/Migraine	1.15%
Blood Disorder	1.11%
Influenza	0.67%
Dental Pain	0.59%
Chest & respiratory problems	0.59%
Hypertension	0.52%
Dermatological	0.39%
Eyes	0.35%
Blood disorders	0.11%
Asthma	0.08%
Endocrine / glandular problems	0.03%

Short-term and long-term sickness rates

The table below shows the number of days lost due to short and long term sickness and the % split between the two for Q1 compared to the previous quarter.

Q1 Sickness type	Number of calendar days	% of Q1 sickness
Short Term	6,378	35.3%
Long Term	11,683	64.7%

Q4 2010/11 Sickness type	Number of calendar days	% of Q4 sickness
Short Term	8,463	40%
Long Term	12,435	60%

Maternity Leave

The table below shows the average number of staff on maternity leave during Q1.

Division	Average number of staff on maternity leave during Q1
Clinical Support	33
Estates	2
Facilities	8
Family Care	18
Medicine	40
Surgery	26
Theatres	12
Trust Headquarters	8
Total	147