#### **TFA** document





# Supporting all NHS Trusts to achieve NHS Foundation Trust status by April 2014

Tripartite Formal Agreement between:

- Oxford Radcliffe Hospitals NHS Trust
- NHS South Central Strategic Health Authority
- Department of Health

#### Introduction

This tripartite formal agreement (TFA) confirms the commitments being made by the NHS Trust, their Strategic Health Authority (SHA) and the Department of Health (DH) that will enable achievement of NHS Foundation Trust (FT) status before April 2014.

Specifically the TFA confirms the date (Part 1 of the agreement) when the NHS Trust will submit their "FT ready" application to DH to begin their formal assessment towards achievement of FT status.

The organisations signing up to this agreement are confirming their commitment to the actions required by signing in part 2a. The signatories for each organisation are as follows:

NHS Trust – Chief Executive Officer SHA – Chief Executive Officer DH – Ian Dalton, Managing Director of Provider Development

Prior to signing, NHS Trust Chief Executive Officers (CEOs) should have discussed the proposed application date with their Board to confirm support.

In addition the lead commissioner for the Trust will sign to agree support of the process and timescales set out in the agreement.

The information provided in this agreement does not replace the SHA assurance processes that underpin the development of FT applicants. The agreed actions of all SHAs will be taken over by the National Health Service Trust Development Authority (NTDA)<sup>1</sup> when that takes over the SHA provider development functions.

<sup>&</sup>lt;sup>1</sup> NTDA previously known as the Provider Development Authority – the name change is proposed to better reflect their role with NHS Trusts only.

The objective of the TFA is to identify the key strategic and operational issues facing each NHS Trust (Part 4) and the actions required at local, regional and national level to address these (Parts 5, 6 and 7).

Part 8 of the agreement covers the key milestones that will need to be achieved to enable the FT application to be submitted to the date set out in part 1 of the agreement.

#### Standards required to achieve FT status

The establishment of a TFA for each NHS Trust does not change, or reduce in any way, the requirements needed to achieve FT status.

That is, the same exacting standards around quality of services, governance and finance will continue to need to be met, at all stages of the process, to achieve FT status. The purpose of the TFA for each NHS Trust is to provide clarity and focus on the issues to be addressed to meet the standards required to achieve FT status. The TFA should align with the local Quality, Innovation, and Productivity & Prevention (QIPP) agenda.

Alongside development activities being undertaken to take forward each NHS Trust to FT status by April 2014, the quality of services will be further strengthened. Achieving FT status and delivering quality services are mutually supportive. The Department of Health is improving its assessment of quality. Monitor has also been reviewing its measurement of quality in their assessment and governance risk ratings. To remove any focus from quality healthcare provision in this interim period would completely undermine the wider objectives of all NHS Trusts achieving FT status, to establish autonomous and sustainable providers best equipped and enabled to provide the best quality services for patients.

## Part 1 - Date when NHS foundation trust application will be submitted to Department of Health

#### **1 January 2013**

#### Part 2a - Signatories to agreements

By signing this agreement the following signatories are formally confirming:

- their agreement with the issues identified;
- their agreement with the actions and milestones detailed to support achievement of the date identified in part 1;
- their agreement with the obligations they, and the other signatories, are committing to;

as covered in this agreement.

Name, Sir Jonathan Michael (CEO of the Oxford Radcliffe NHS Trust) Signature

Date: 1st September 2011

Name, Andrea Young (CEO of NHS South Central SHA) Andrea Young (CEO of NHS South Central SHA)

Signature:

Date: 1st September 2011

Name, Ian Dalton, (Managing Director of Provider Development, Department of Health)

Signature

Date: 30<sup>th</sup> September 2011

#### Part 2b - Commissioner agreement

In signing, the lead commissioner for the Trust is agreeing to support the process and timescales set out in the agreement.

Name, Sonia Mills (Chief Executive NHS Oxfordshire Lead commissioner)

Signature

Date: 1st September 2011

#### Part 3 – NHS Trust summary

Short summary of services provided, geographical/demographical information, main commissioners and organisation history.

#### **Required information**

Current CQC registration (and any conditions):

Registration without conditions

#### Financial data

	2009/10 (£000)	2010/11 (£000)
Total income	635,893	663,770
EBITDA	56,674	55,761
Operating surplus\deficit	106	1,289
CIP target	40,074	47,146
CIP achieved recurrent	29,067	41,481
CIP achieved non-recurrent	6,000	2,300

The NHS Trust's main commissioners

Is NHS Oxfordshire with significant income from specialist commissioning

Summary of PFI schemes (if material)

Both the Churchill and John Radcliffe Hospital sites have PFI elements. Combined unitary cash payment of £46.6m in 2010/11.

#### **Further information**

The Oxford Radcliffe Hospitals NHS Trust is one of the largest acute teaching trusts in the UK. The Trust employs over 10,000, making it one of the largest employers in Oxfordshire. The Trust provides high quality general hospital services for the local population in Oxfordshire and neighbouring counties, and more specialist services for patients from a wide geographic area.

The Trust also runs a number of satellite clinics, midwifery-led maternity units and renal units. The Trust has around 1,500 inpatient beds across the three main sites. In 2010/11 there were:

- 642,487 outpatient appointments
- 21,263 admissions for treatment as inpatients
- 121,626 attendances at the emergency departments
- 83,195 admissions for emergency assessment and treatment
- 68,197 admissions for treatment as day cases (108,308 if renal dialysis is included)
- 9,219 babies delivered.

The Trust is split across three large sites:

- John Radcliffe Hospital
- Churchill Hospital:
- Horton General Hospital:

As a teaching Trust, the Trust has a role to play in the education and training of doctors, nurses and other healthcare professionals. This is done in close partnership with the University of Oxford and Oxford Brookes University. The Trust is also involved in a wide variety of research programmes, in collaboration with the University of Oxford and many other research bodies. The Trust in partnership with the University of Oxford is one of the five comprehensive Biomedical Research Centres in the country.

A process is currently underway to integrate the Nuffield Orthopaedic Centre NHS Trust into the Trust. The Nuffield Orthopaedic Centre NHS Trust services will form an additional division of the Trust.

### Part 4 – Key issues to be addressed by NHS trust

Key issues affecting NHS Trust achieving FT		
Strategic and local health economy issues Service reconfigurations Site reconfigurations and closures Integration of community services Not clinically or financially viable in current form Local health economy sustainability issues Contracting arrangements		
Financial Current financial Position Level of efficiencies PFI plans and affordability Other Capital Plans and Estate issues Loan Debt Working Capital and Liquidity		
Quality and Performance QIPP Quality and clinical governance issues Service performance issues		
Governance and Leadership Board capacity and capability, and non- executive support	<ul><li>Relating to the integration of the NOC</li></ul>	
Please provide any further relevant local information in relation to the key issues to be addressed by the NHS Trust:		
The FT application trajectory for the Oxford Radcliffe Hospitals NHS Trust had been slipping in 2009. This was linked to financial sustainability issues across the local health economy, performance issues within the Trust and the then focus on the Academic Health Centre application. In 2010 a trajectory was agreed giving January 2012 as the deadline for an FT application.		
In September 2010 the Trust announced its intention to explore integration with the Nuffield Orthopaedic Centre NHS Trust. The Strategic Health Authority Board approved this in principle and the business case has been agreed The proposed transaction is presently being considered by the CCP.		
Initial discussions confirmed this transaction would occur in parallel to the Foundation Trust application. Reviewing the proposed timescale has however revealed a number of issues which, in conjunction with the merger, impact upon the ability to meet the January 2012 date. The Trust has recently restructured, and is working to embed the new clinical management structure. In addition they are working to resolve financial and quality performance issues and, in 2011, are currently scheduled to be upgrading their Patient Administration System. This impacts on the timing of the Historical Due Diligence and the Monitor Assessment. With this in mind a January 2013 application date has been agreed. A firm plan is now in place to ensure this is achieved.		

### Part 5 – NHS Trust actions required

Key actions to be taken by NHS Trust to support delivery of date in part 1 of agreement		
Strategic and local health economy issues Integration of community services		
<b>Financial</b> Current financial position		
CIPs	$\boxtimes$	
Other capital and estate Plans		
Quality and Performance Local / regional QIPP		
Service Performance		
Quality and clinical governance		
Governance and Leadership Board Development		
Other key actions to be taken (please provide detail below)		
Describe what actions the Board is taking to assure themselves that they are maintaining and improving quality of care for patients.		
Trust Board has strengthened assurance arrangements within the Trust in recent months (e.g. commissioned an external review and revised Board structures) and continues to do so (e.g. the appointment of a Director of Assurance). A primary objective of these actions has been strengthening of the focus on the continuous improvement of patient care.		
Please provide any further relevant local information in relation to the key actions to be taken by the NHS Trust with an identified lead and delivery dates:		
The integration of the Nuffield Orthopaedic Centre during 2011/12 is crucial to the Foundation Trust pipeline being delivered		
<ul> <li>Performance issues to be resolved and performance sustained, including Referral to Treatment and cancer waiting times.</li> </ul>		
<ul> <li>Cost Improvement/Quality, Innovation, Productivity and Prevention plans need to be delivered in 2011/12</li> </ul>		
The outcome of the 2011/12 contracting round is being reflected in the Long Term Financial Model		
The successful delivery of the robust plan for the Care Records Service within the current timetable is required in order not to impact on the Foundation Trust timeline.		

### Part 6 – SHA actions required

Key actions to be taken by SHA to support delivery of date in part 1 of agreement		
Strategic and local health economy issues Local health economy sustainability issues (including reconfigurations)		
Contracting arrangements		
Transforming Community Services		
Financial CIPs\efficiency		
Quality and Performance Regional and local QIPP		
Quality and clinical governance		
Service Performance	$\boxtimes$	
Governance and Leadership Board development activities		
Other key actions to be taken (please provide detail below)		
Please provide any further relevant local information in relation to the key actions to be taken by the SHA with an identified lead and delivery dates.		
The Trust has a clear plan and trajectory to remedy performance failures and deliver the financial and Quality, Innovation, Productivity and Prevention targets. This will be rigorously monitored by the Strategic Health Authority and Primary Care Trust cluster with formal quarterly reviews. This is set out below and in Section 8. The Strategic Health Authority will:		
<ul> <li>continue to work with health system to ensure Quality, Innovation, Productivity and Prevention plans and service performance are delivered</li> </ul>		
ensure timely assurance of business case and Department of Health Transaction Board approval		
• support the development of a robust plan for the delivery of the Care Records Service in line with planned timetable		

### Part 7 – Supporting activities led by DH

Actions led by DH to support delivery of date in part 1 of agreement		
Strategic and local health economy issues Alternative organisational form options		
<b>Financial</b> NHS Trusts with debt		
Short/medium term liquidity issues		
Current/future PFI schemes		
National QIPP workstreams		
Governance and Leadership Board development activities		
Other key actions to be taken (please provide detail below		
Please provide any further relevant local information in relation to the key actions to be taken by DH with an identified lead and delivery dates:		
May require Department of Health support in Cooperation and Competition Panel process		
Clarity and timeliness of Department of Health Transaction Board		

# Part 8 – Key milestones to achieve actions identified in parts 5 and 6 to achieve date agreed in part 1

Osmanlatad	Milestone
Completed	Milestone
May 2011	Executive to Executive meeting
May 2011	SHA Feedback to Trust within 10 days
End July 2011	Q1 Performance and Financial Review: 2011/12 Financial Plan on
	Track, Cost Improvement Plan trajectory delivered, service
	performance broadly on track
September 2011	Integration Proposal to Department of Health Transactions Board
End October 2011	Q2 Performance and Financial Review: 2011/12 Financial Plan on
	Track, Cost Improvement Plan trajectory delivered, service
	performance on track
1 November 2011	Integration of NOC completed
Mid November	Executive to Executive meeting
December 2011	Formal submission to include complete draft of Integrated Business
	Plan, Long-Term Financial Model, and an update on Board
	development and quality action plan.
December 2011	Submission of enabling strategies for Strategic Health Authority
	review, to include, for example, estates, Information Technology,
1	workforce and risk.
January 2012	Strategic Health Authority Shadow Historical Due Diligence
End January2012	Q3 Performance and Financial Review: 2011/12 Financial Plan on
	Track, Cost Improvement Plan trajectory delivered, and service
Fabruary 0010	performance on track
February 2012 March 2012	Board Observation
March 2012	Strategic Health Authority confirm to Department of Health Trust
March 2012	ready for Historical Due Diligence Quality peer review
May 2012	Second formal submission to include draft of Integrated Business
Way 2012	Plan, Long-Term Financial Model, draft v2 of consultation
	documents and update on shadow Historical Due Diligence actions.
End of May 2012	Confirm delivery of 2011/12 financial plan, Cost Improvement Plan
Life of Way 2012	delivery, and performance against national targets. Consistently
	green for governance against compliance framework measures
June 2012	Strategic Health Authority Medical / Nurse Director Visit and Quality
	Governance sign off
June 2012	Strategic Health Authority meeting with commissioners to discuss
	alignment
June 2012	Board to Board to approve consultation
Late June 2012	Public Consultation to begin
End July 2012	Q1 Performance and Financial Review: 2012/13 Financial Plan on
	Track, Cost Improvement Plan trajectory delivered, and service
	performance on track
September 2012	Commence independent Historical Due Diligence Phase 1
October 2012	Public consultation completes
End October 2012	Q2 Performance and Financial Review: 2012/13 Financial Plan on
	Track, Cost Improvement Plan trajectory delivered, service
	performance on track
Early November 2012	Third formal submission to include final draft of Integrated Business
	Plan, Long-Term Financial Model, outcome of consultation legal
	confirmation of constitution and letter of support from
F IN 1 2215	commissioners.
End November 2012	Board to Board to approve application
December 2012	Historical Due Diligence Phase 2 to commence
7 January 2013	Strategic Health Authority apply to Department of Health

Provide detail of what the milestones will achieve\solve where this is not immediately obvious. For example, Resolves underlying financial problems – explain what the issue is, the proposed solution and persons\organisations responsible for delivery.

Describe what actions\sanctions the SHA will take where a milestone is likely to be, or has been missed.

Robust performance management and escalation arrangements will be put in place with :

monthly reviews against project plan and milestones;

- Executive to Executive Management meetings;
- Regular Board to Board meetings
- Quarterly stocktakes

Any slippage, or risk of slippage will be addressed immediately with action plans

Key Milestones will be reviewed every quarter, so ideally milestones may be timed to quarter ends, but not if that is going to cause new problems. The milestones agreed in the above table will be monitored by senior DH and SHA leaders until the NTDA takes over formal responsibility for this delivery. Progress against the milestones agreed will be monitored and managed at least quarterly, and more frequent where necessary as determined by the SHA (or NTDA subsequently). Where milestones are not achieved, the existing SHA escalation processes will be used to performance manage the agreement. (This responsibility will transfer to the NTDA once it is formally has the authority)

Part 9 – Key risks to delivery

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Risk	Mitigation including named lead
Integration of NOC not completed	Trust integration plan
	Trust Lead: Director of Planning and Information
	SHA Lead: Director of Provider Development
Integration approvals not in the SHAs gift	Until a recommendation is made by CCP and decision made by the NHS Transaction Board, the transaction proceeds at risk.
Financial risk on downside case	Trust is taking prudent approach
	Trust Lead: Director of Finance and Procurement
	SHA Lead: Director of Finance and Performance
Service Performance slips	Regular performance monitoring arrangements in place.
	Intervention gradient in place to enable swift response and action
	Regular performance meetings with the Trust and commissioner to address any emerging issues
	Weekly meetings of Executive Team to flag emerging situations/gaps
	Trust Lead: Director of Clinical Services
	SHA Lead: Director of Finance and Performance
CRS implementation	Detailed planning being undertaken. A contingency plan
timetable not met	needs to be developed.
	Trust Lead: Director of Planning and Information
	SHA Lead: Director of Provider Development