



30 January 2012

## Local ambulance service wins fleet safety award.

South Central Ambulance Service NHS Trust (SCAS) has been voted Fleet Safety Champion of the Year (Public) at the recent Fleet News 2011 Fleet Van Awards.

Now in their fourth year, the Fleet Van Awards have become THE benchmark awards for the light commercial vehicle industry, with trophies for manufacturers, suppliers and fleet operators.

Rick Stillman, Head of Fleet received the award on behalf of SCAS at a prestigious awards ceremony in London on 7 December 2011 where the citation read:

‘South Central Ambulance Service, or SCAS as it’s known internally, has recently been awarded Van Excellence status by the Freight Transport Association. Its focus on safety is paramount with intensive training and a vehicle maintenance programme that far exceeds any manufacturer requirement. SCAS has the best safety record of any ambulance fleet in the country and deservedly takes the safety champion award in the public sector.’

Following a rigorous audit in August 2011 SCAS achieved Van Excellence Accreditation from the Freight Transport Association. At that time only 11 other operators in the UK had achieved this accreditation.

Rick Stillman, Head of Fleet for SCAS said:

‘The Fleet Safety Champion of the Year Award is a reflection of the quality of our policies and the dedication and work done by a number of departments and individuals within SCAS who have worked together with me towards achieving Van Excellence accreditation. I would like to express my thanks to all involved.’

ENDS.

**Photo:** Rick Stillman, Head of Fleet for South Central Ambulance Service NHS Trust receiving his award from Dave Crinson, Michelin UK Fleet Sales Manager.

**For more information**, or to arrange an interview please contact James Keating-Wilkes on 07901 008515 or <mailto:james.wilkes@scas.nhs.uk>

## Factfile

- Our 3 Emergency Operations Centres take 1000 emergency calls a day, 300 of which are potentially life-threatening.
- Figures for the year ending 31 March 2011 for response times show SCAS has a first resource on scene within 8 minutes of a Category A (immediately life threatening) 999 call being connected 77.39% of the time against a national standard of 75% - confirming that SCAS responds more quickly to immediately life threatening emergencies than any other ambulance service in England.
- All 11 England ambulance Trusts are measured for their clinical performance in 5 key areas - Stroke, Heart Attack, Cardiac Arrest, Asthma and Diabetic emergency. For the year ending 31 March 2011 SCAS was rated the number 1 English ambulance Trust for Stroke and Heart Attack, the number 2 for Cardiac Arrest and Asthma and the number 3 for Diabetic emergency. The average total score for all 5 Clinical Performance Indicators demonstrates that SCAS is currently setting the standard for all England ambulance services in terms of Clinical Performance.
- The average cost of each incident we attend is £257.
- It costs £480,000 to put a 2 person ambulance on the road for 12 months.
- 41% of patients we attended in 2009/10 were not conveyed to hospital.
- In 2009/10 our Logistics Services delivered 5,954,570 parcels and other mail.
- In 2009/10 our Commercial Training team trained 11,000 people.
- We have 1,200 Community First Responders and 130 volunteer car drivers.
- Our League of Friends attracted £105,439 in charitable donations in 2009/10