

PRESS RELEASE

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Shaping a healthier future consultation ends

The '*Shaping a healthier future*' consultation on proposals to improve the future of NHS healthcare in North West London has now closed. The public consultation period ran for 14 weeks from 2nd July until 8th October to ensure as many people as possible from across North West London had a chance to give their views.

Shaping a healthier future is aimed at improving healthcare by investing in local, community-based services in NW London and concentrating specialist care, including services available in A&Es, in major centres of excellence. Clinicians leading the programme believe the proposals have the potential to save hundreds of lives each year by improving both primary care and emergency care.

During the programme's three months of consultation, NHS NW London attended over 200 events as well as holding two roadshows in each of the eight North West London boroughs, and additional roadshows in the neighbouring boroughs of Camden, Richmond and Wandsworth.

The NHS also met with over 2,000 people from special interest groups that are often not heard, such as learning disability groups, refugee representatives, multi faith groups, patients' forums and senior citizens' groups; translated consultation materials into 15 languages plus Braille; sent over 73,000 consultation documents and response forms out including to GP surgeries, libraries, hospitals, town halls, local LINKs offices and pharmacies; sent out over half a million leaflets, for example by inserting them in local newspapers, and placed advertisements in the local media.

Over 15,500 responses were received via the consultation response form, and tens of thousands of other responses in letters, comments, petitions and other formats. All the responses – on both the response form and in other formats – will now be analysed by independent evaluation specialists Ipsos MORI. A report from Ipsos MORI will be published towards the end of November and the NHS will then look at how the issues raised can be addressed.

During this time, discussions with a range of interest groups will continue to ensure what people have said has been fully understood and also to test any ideas of how to address concerns raised during consultation.

If there are any groups who have health needs that you think have not been heard as part of the consultation, then please contact the Shaping a healthier future team via the email consultation@nw.london.nhs.uk or by calling the freephone number 0800 881 5209.

Final recommendations put forward by NHS North West London are expected to be considered in February 2013. It would then take around three years to develop out-of-hospital care in North

West London's communities before any changes to hospitals recommended by the programme as part of Shaping a healthier future would be made.

ENDS

To read the Consultation document or learn more about *Shaping a healthier future* please visit www.healthiernorthwestlondon.nhs.uk

For press enquiries please contact Sarah Garrett at Sarah.Garrett@nw.london.nhs.uk or on 07736 297 245.

NOTES TO EDITORS**Shaping a healthier future**

- The 'Shaping a healthier future' programme was launched in January 2012 with the publication of the Case for Change.
- It is being taken forward by eight clinical commissioning groups (CCGs), made up of GPs representing NW London's eight primary care trusts (PCTs). They have worked with hospital doctors, nurse leaders, providers of community care such as mental health services, social services, patient and volunteer groups and charities to develop the proposals for change;
- These proposals and their vision for the future of healthcare in NWL are set out in the [Consultation document](#) and all of the evidence and work that has gone into developing these proposals is set out in the pre-consultation business case;
- The programme has four medical directors:
 - Dr Mark Spencer, medical director of NHS NWL and a GP in Ealing
 - Dr Susan La Brooy, medical director of Hillingdon Hospital and a consultant physician in acute medicine and care of the elderly
 - Dr Mike Anderson, medical director of Chelsea and Westminster and a consultant gastroenterologist
 - Dr Tim Spicer, chair of Hammersmith and Fulham Clinical Commissioning Group and a GP in Hammersmith

The consultation

- The consultation ran for 14 weeks from Monday 2 July until Monday 8 October.
- The full consultation document and response was available in local GP surgeries, hospitals and libraries throughout North West London and neighbouring areas
- A summary leaflet with all contact information was distributed in local publications throughout the NHS NW London area as well as three neighbouring boroughs;
- We held a series of public road show events across the eight boroughs in which NWS NW London works and three neighbouring boroughs (Camden, Richmond and Wandsworth) throughout the summer. These were widely promoted and more details of the times and locations could be found on the dedicated 'Shaping a healthier future' website at www.healthiernorthwestlondon.nhs.uk;
- A full copy of the consultation document and response form can also be downloaded from the website and the response form could be completed online;
- Our interactive travel and services tool is also available online to help people understand how the proposals could affect their travel times and local services <http://www.healthiernorthwestlondon.nhs.uk/infographic>
- A freephone line (0800 881 5209) and dedicated email address (consultation@nw.london.nhs.uk) for feedback and questions has been set up;

North West London

Chief Executive: Anne Rainsberry

Chair: Jeff Zitron

- Focus groups for patients, particularly 'hard to reach' and under-represented groups also took place;
- We additionally held hospital site events, geared towards NHS staff but also open to patients;
- Following the consultation we will spend time assessing people's views before making a further report in early 2013.
- If changes are agreed they will take at least three years to put in place. Work to develop services that can be provided in the home, GP surgeries and health centres has already started and only once these services are in place will changes to hospitals be made.

NHS North West London

- The North West London (NWL) Cluster was formally established on 1 April 2011 and is the largest commissioning cluster in London, with an annual health budget of £3.4bn and serving a population of around 1.9 million;
- It operates across eight boroughs: Brent, Ealing, Hammersmith & Fulham, Harrow, Hillingdon, Hounslow, Kensington & Chelsea, and Westminster.
www.northwestlondon.nhs.uk
- There are eight Clinical Commissioning Groups (CCGs) with strong local GP leadership operating in shadow form across all eight boroughs.

Joint Committee of Primary Care Trusts (JCPCT)

- The consultation is being overseen by the JCPCT;
- The JCPCT is made up of voting representatives from the eight PCTs in North West London (NHS Brent, NHS Ealing, NHS Hammersmith and Fulham, NHS Harrow, NHS Hillingdon, NHS Hounslow, NHS Kensington and Chelsea and NHS Westminster);
- It also includes voting representatives from the three neighbouring PCTs that may be affected by the proposals (NHS Richmond, NHS Wandsworth and NHS Camden);
- The Chair is Jeff Zitron who is also chair of the NHS North West London Cluster Board.