



SOLIHULL CCG GOVERNING BODY

PUBLIC BOARD

REPORT COVER SHEET

Meeting Date:	10 July 2013
Report Title:	Urgent Care Update
Prepared by:	Joanna Hodgkiss
Presented by:	Karen Middlemas
Report for	For information
Purpose of Report:	To give a position statement regarding the review of Urgent Care Services in Solihull, as at the beginning of July 2013
Summary/Problem:	As per report
Option/solution:	As per report
Recommendation:	Governing Body is asked to a) note the content of the urgent care flash report
Time required:	10 minutes



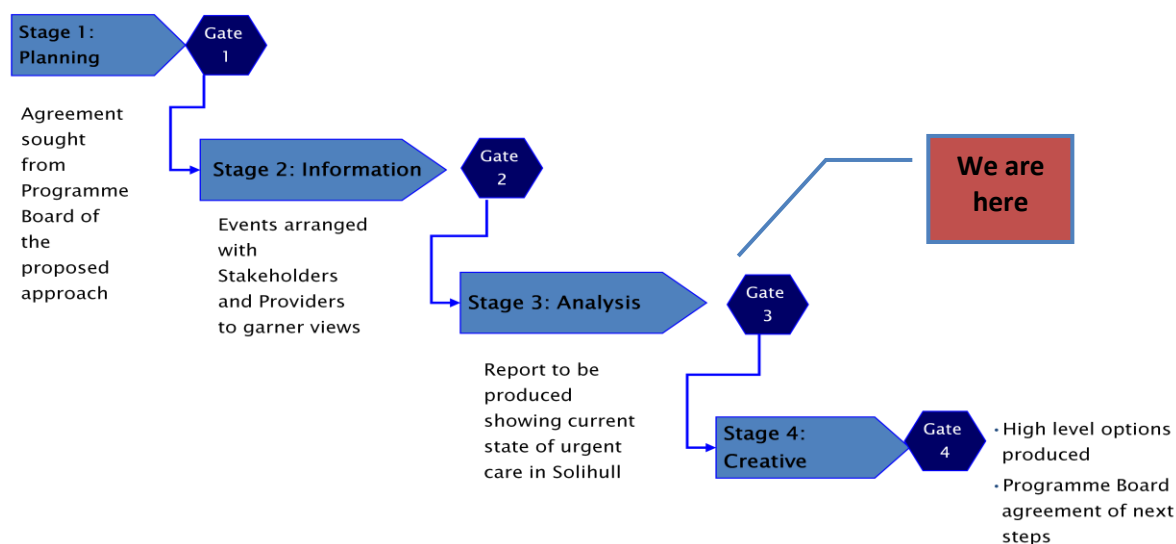
Urgent Care Review Solihull Update- July 2013

i. Introduction

This document has been drafted to give a position statement regarding the review of Urgent Care Services in Solihull, as at the beginning of July 2013

ii. Current Progress

The programme has moved into the analysis and creative stage as per the initial programme plan:



The information stage has been completed with the production of a data pack that shows how the current system is being used and includes:

- Patient Flows, Numbers and Common Conditions
- Benchmarking Analysis,
- Population Forecasting,
- Stakeholder Event Feedback,
- Lessons Learned from Site Visits,
- Amalgamation of Information from Function Mapping Events held with Providers,
- Literature Review
- WIC Annual Review
- Oak Group Admissions Audit

To further enhance this, a questionnaire has been devised and with the help of Healthwatch, being shared with Solihull residents at Health Information Week taking place in libraries across the Solihull health economy to gain further understanding of how the Public currently access urgent and emergency care services.



The next phase consists of the creation of a Clinical Reference Task and Finish Group, which we have secured Nigel Edwards, Senior Fellow of the Kings Fund to facilitate and Dr Charles Ashton to Chair. It is anticipated that this group will meet three/four times over the next couple of months and representation for this group has been sought from all Providers and other relevant stakeholders.

The first meeting of the Clinical Reference Group is taking place on Tuesday 9th July and the remit of this group is to:

- Agree outline case for change
- Agree detailed case for change and the produce options
- Consider Clinical, Operational, Financial and Political implications of options and consider any further work required/ Agree process for selecting preferred option
- Agree preferred option and agree way forward

A Patient Reference Task and Finish Group is currently in the process of being set up to sit alongside the Clinical group and will ensure transparency of the process and to input their comments into the Clinical Reference group.

As well as the actions above, work is also being undertaken to prepare ourselves for any NCAT and Health Gateway reviews that might be required.

iii. Next Steps

The next steps for the review over the next couple of months will be focused primarily on the smooth running of the Clinical Reference Task and Finish Group and the Patient Reference Task and Finish Group.

Work will continue on ensuring our stakeholders are engaged as much as possible.

Work will also commence on ensuring that we are prepared for external scrutiny of the review and the next stages of the programme which will be modeling options and engagement exercises.

J Hodgkiss