

Report to:	Canterbury and Coastal Governing Body	Agenda Item:	102/14
Date of Meeting:	4 June 2014		
Title of Report:	Accountable Officer Report		
Author:	Simon Perks		
Governing Body Sponsor:	Bill Millar		
Status:	For information		
Appendices			

1.	Strategic Objective Link
	Ensuring a sustainable financial future and good governance

2.	Summary of Key Issues for Discussion
	The format and content of the report

3.	Recommendations
	The Governing Body is asked to note the report

4.	Next Steps
	None

5.	Legal and Regulatory Implications
	N/A

6.	Risks

7.	Governing Body Assurance Framework

8.	Resources
	No new resources are requested.

9.	Communications
	Publication on the CCG website

10.	Links to Previous Reports
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none

11. Outcome of Quality Impact Assessment(s) where required

N/A

12. Publication

There are no publishing restrictions on this report

Action Required: This paper is for:

Approval		Decision		Discussion/ Assurance		Information	X		
Conflict of Interest? (if yes describe)				None					
Finance Assessment Completed?				Yes		No		N/A	X
Equality Impact Assessment Completed?				Yes		No		N/A	X



Accountable Officer Report – June 2014

I am presenting this report on behalf of Simon Perks who is currently attending the NHS Confederation Conference in Liverpool. Simon will provide an update on key points from the conference at the next GB meeting. In addition, he will also provide an update on the Outpatient Consultation following attendance at the Health Overview and Scrutiny Committee (HOSC) with East Kent Hospitals University NHS Foundation Trust (EKHUFT) on 06 June.

LOCAL UPDATE

Faversham Minor Injuries Unit (MIU) update

An update on the Faversham MIU is an agenda item of this Governing Body meeting. We are due to provide our next update at the Health Overview and Scrutiny Committee (HOSC) on 18 July.

Canterbury Health and Wellbeing Board

The Canterbury Health and Wellbeing Core Group meeting was held on 13th May where we discussed the east Kent mental health group structure, children's operational groups, community services review and Think Housing first health quality review. The next public meeting will be held on 11 June.

Kent Health and Wellbeing Board

Simon attended the Kent Health and Wellbeing Board on 28th May. The meeting looked at the commissioning plans for Public Health and Children's. There was also an update on the Kent Health and Wellbeing Strategy and engagement plan.

Staff Survey

As noted in the April AO report, an action plan has been developed to address the findings of the annual staff survey. This will form part of the revised Organisation Development (OD) plan that is currently being written and will be presented to the August Governing Body meeting.

Merger/Organisational Development

At the Consortium meeting on 21 May the membership were given an opportunity to discuss the potential merger in more detail and consider what the risks and benefits might be. A response to the membership comment, views and concerns will now be developed with a vote on the proposal taking place in July.

Simon Perks also attended the Canterbury Public Reference Group (PRG) meeting on 12 May to discuss the merger proposals and our plans for local healthcare over the next five years. During this meeting, Hugh Joslin was elected as the PRG Chair and we are delighted to welcome Hugh as a colleague of the CCG.

The staff consultation closed on 13 May and will be extended for another 14 days in order for the numerous comments from staff to be considered before the final document can be produced. As part of the consultation process a matrix working workshop was held on 12 May. This workshop was a combined CCG workshop which gave staff time to work through scenarios how matrix working will operate in the proposed new structure to ensure we make the most effective use of a project management approach to our work.

Outpatient Consultation

We have now received and updated version of the University of Kent's evaluation report and a number of Governing Board Members met with the Chairman and Chief Executive of

EKHUFT on 14 May. At the time of writing this report, a further meeting to re-evaluate the site options for the north Kent coast had yet to be completed. A presentation will be made to the Kent Health and Overview Scrutiny Committee (HOSC) on 6 June outlining the process that has been followed.

Surgical Services

At the EKHUFT Trust Board meeting which took place on 28 April 2014 various models and the extent to which they fulfilled a number of principles (emergency model consultant led/delivered, no single on call days Monday to Thursday, leave cover included, all GI surgeons providing on call, Royal College of Surgeons approval) were considered.

The decision made at the Trust Board was to provide additional investment to continue to maintain 2 sites (2 hubs and 1 spoke) with 8 substantive GI (Gastro- Intestinal) consultant posts available on both hub sites. This decision was further discussed with the general surgeons on all 3 sites, with an undertaking given from all sides to work towards implementation. The expected timescale to recruit to substantive posts is September 2014. In the meantime to address the current rota issues at the William Harvey from June 2014, additional consultants and non-consultant grades will be recruited on 6 month fixed term contracts. All applicants will be subject to the Trust's recruitment process to ensure capability and skills are measured by senior surgical consultants from both Ashford and Margate.

The Trust Board reaffirmed the need to continue to test plans to centralise adult high risk general (abdominal) emergency and elective surgery on a site not currently specified. This centralisation would be subject to a public consultation process expected to commence in June/July 2015. The Surgical Division will continue to work with colleagues to develop clinical pathways with co-located adjacencies required on one site to deliver safe, effective and responsive care to adult high risk patients.

Canterbury Pilgrims Hospices

Both Mark Jones and Simon Perks have met with Steve Auty, Chief Executive of the Pilgrims Hospices to discuss the implications of the announcement for the Canterbury Hospice to close. The outcome from discussions was that Simon has arranged a meeting with Steve Auty and Julie Pearce at EKHUFT to explore options for the development of end of life care at the hospitals Trust. Simon also attended the public meeting in Canterbury on 30 May, held by Pilgrims Hospices and chaired by Julian Brazier, MP. Further meetings will be held across east Kent and details can be found here on the weblink.

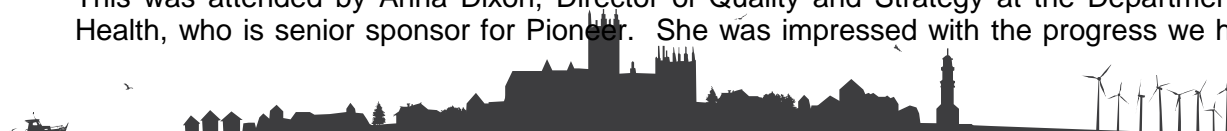
<http://www.pilgrimshospices.org/book-place-public-meetings/>

Transformation Programme Director Appointment

From a strong field we have appointed Lorraine Goodsell to this new post. Lorraine brings to the CCG considerable programme management and local authority experience; she will be a member of the Operational Leadership Team (OLT) and will be responsible for directing our community services programme. As you will know, this is an extensive and complex programme of work and is a fundamental underpinning of our strategy to move patient care closer to home through co-ordinating it around GP practices.

Integrated Working

On a similar theme Simon attended a Kent Integration Pioneer 'challenge' event on 25 April. This was attended by Anna Dixon, Director of Quality and Strategy at the Department of Health, who is senior sponsor for Pioneer. She was impressed with the progress we have



made and will bring considerable support to the programme. In addition, Ashford and Canterbury and Coastal CCGs held a workshop with KCC senior managers on 28 April to determine how we might work more closely together to improve patient care and create more joined up pathways and services. The workshop was a considerable success with a number of exciting proposals put forward. Simon will personally be the lead taking these proposals forward.

NHS Clinical Commissioners Conference – Early Successes, future ambitions

On 01 May, Simon attended the NHS Clinical Commissioners conference where he listened to a presentation from Jeremy Hunt and Simon Stevens. Simon Stevens announced a new option for local CCGs to co-commission primary care in partnership with NHS England.

Clinical Commissioning Groups (CCGs) will get new powers to improve local health services under a new commissioning initiative that will give CCGs 'greater influence over the way NHS funding is being invested for local populations'.

CCGs are invited to express their interest in taking on enhanced powers and responsibilities to co-commission primary care by 20 June. CCGs are required to show how new powers would enable them to drive up the quality of care, cut health inequalities in primary care and help put their local NHS on a sustainable path for the next five years and beyond.

Stakeholder events

On 15 May, Dr Geoff Jones and I presented an update on plans for local healthcare over the next five years to the Market Way Residents' Association. This was a very successful meeting and is a good example of the type of community organised event we should engage with more in the future.

Leading Successful Business Transformation

On 19 May, Simon attended an inspirational workshop led by Australian academic Peter Fuda who described a highly practical incremental approach to transforming leadership and business. He identifies ten elements of any business that the leadership team should focus on and describes techniques for reducing the number of initiatives any organisation attempts to deliver at one time. We are currently reviewing our OD plan and Simon has asked that it be structured around the ten elements. Further information is available at Peter Fuda's website: <http://www.peterfuda.com>

Strategic Planning Meeting

Simon also attended with myself, Ivor Duffy and Mark Jones the Area Team Strategic Planning meeting which discussed how we develop our five year plan, the potential for co-commissioning primary care and the role of Strategic Clinical Networks. In east Kent we have secured the services of Ralph McCormack to support the four CCGs in developing their plans. These are due to be submitted to NHS England on 20 June.

NATIONAL UPDATE

RECENT NHS ENGLAND BULLETINS

Simon Stevens, Chief Executive, NHS England





Canterbury and Coastal Clinical Commissioning Group

Simon Stevens took up his new role as NHS England's Chief Executive on 01 April 2014 with a visit to the north east of England. In early May, he launched NHS England's Commitment to Carers and committed the organisation to do more to support the millions of people providing unpaid care, their number having grown by 600,000 over the past decade. NHS England has for the first time asked carer on a national basis what support they would like from the NHS.

<http://www.england.nhs.uk/wp-content/uploads/2014/05/commitment-to-carers-may14.pdf>

NHS England's eight priorities in its Commitment to Carers publication are:

- Raising the profile of carers among staff, stakeholders and partners, making them aware of what carers do and how they can be helped
- Improving education, training and information for staff, stakeholders and partners, increasing awareness of what it means to be a carer
- Developing services, with NHS England investigating how carers are involved and where initiatives may be developed to make their role easier.
- Providing person-centred, well-coordinated care – this includes providing better information, involving carers and patients and giving them more control
- Considering how carers may be helped through primary care, working with our partners to identify, measure and share best practice.
- Evaluating commissioning support, assessing the impact of services and policies on the role of carers.
- Helping to build, sustain and develop links between health, social services, charities and other key partners that will support carers
- Continuing to offer policies on flexible working, leave and employment to support the carers among NHS England staff.

Successful PM Challenge Fund pilots announced

More than 7 million patients across England will benefit from innovative pilot schemes and extended access to GP services, funded by the £50m Prime Minister's Challenge Fund. Twenty GP collaborations have been awarded funds to run pilots for one year that will transform primary care services for patients as part of the national initiative being overseen by NHS England.

<http://www.england.nhs.uk/ourwork/qual-clin-lead/calltoaction/pm-ext-access/>

Parliamentary and Health Service Ombudsman launches campaign for people with a learning disability

Working with the charity Mencap, the Health Service Ombudsman has launched a campaign to encourage people with a learning disability, their families, friends and carers to complain if they have received poor NHS care.

Despite being high users of NHS services, people with a learning disability are less likely to complain due to a lack of awareness and a fear of receiving worse service in the future.

<http://www.ombudsman.org.uk/complain-for-change/home>



PUBLICATIONS

NHS England Business Plan refresh published

NHS England has published a refreshed business Plan, Putting Patients First: the NHS England Business plan for 2014/15-2016/17 describes everything we do as a direct commissioner, leader, partner and enabler of the NHS commissioning system.

<http://www.england.nhs.uk/wp-content/uploads/2014/04/ppf-1415-1617-wa.pdf>

Patient Safety Incident Data

NHS England welcomed the publication of six-monthly data on patient safety incidents reported to the National Reporting and learning Systems (NRLS) between 01 April and 30 September 2013. The data shows the NHS is continuing to get better at recognising and reporting patient safety incidents.

<http://www.nrls.npsa.nhs.uk/patient-safety-data/organisation-patient-safety-incident-reports/>

End of Life Care resources published by Public Health England (PHE)

Public Health England's (PHE) National End of Life Care Intelligence Network (NEoLCIN) has published three end of life care resources.

The first report presents the results of a national survey of CCGs to gather information about the implementation of Electronic Palliative Care Co-ordination Systems (EPaCCS) since 2012.

http://www.endoflifecare-intelligence.org.uk/resources/publications/epaccs_in_england

End of life care profiles for CCGs have been published for the first time to help commissioners and providers get a clearer picture of the end of life care needs of their local populations.

http://www.endoflifecare-intelligence.org.uk/end_of_life_care_profiles/ccg_profiles

Thirdly a report, called Patterns in end of life care in England (2008-2010), summarises some of the key indicators from the NEoLCIN's 2012 local authority profiles.

http://www.endoflifecare-intelligence.org.uk/resources/publications/patterns_in_eolc

Annual Flu Plan 2014/15 published

The annual flu plan was published on 28 April 2014. The annual plan sets out a co-ordinated and evidence-based approach to planning for and responding to the demands of flu across England.

<https://www.gov.uk/government/publications/flu-plan-winter-2014-to-2015>

Children and Young People's healthcare

Support for children and young people's healthcare is getting better according to the first annual report by the Children and Young People's Health Outcomes Forum. The report shows that by investing in early intervention the pressure on the health service is reduced in the longer term.

<https://www.gov.uk/government/publications/improving-children-and-young-peoples-health>



CONSULTATIONS

No consultations to report.

PRESS MEDIA ACTIVITY

News releases (proactive)

The media and communications team issued seven news releases and one column on behalf of NHS Canterbury and Coastal CCG, which were all posted on the CCG website and tweeted.

Column

A column from Dr Mark Jones, Clinical Chair marking the CCG's first year of existence as a statutory body looked back over the challenges and achievements of the past 12 months, including the review of Faversham's minor injuries service, the wholesale adoption by practices of Professional Standards for Urgent Care, the award of funds by the CCG to projects which support CCG priorities, and EKHUFT's consultation on the future shape of outpatient services.

Coverage: Canterbury Times website and Times series

Release

A release urged people to check they had the medication they needed over Easter and to use the Health Help Now web app if they needed healthcare information or advice. Information on NHS 111 and pharmacy opening hours was provided. Dr Mark Jones was quoted.

Coverage: Canterbury Times website, Faversham News, Kentish Gazette Whitstable and Herne Bay Gazette

Release

The CCG's award of nearly £8,000 to Cranmer House's 'When You're Smiling' project was the subject of a release. The project supports the residents in creating an active living programme of educational and social events. Claire Boraston was quoted.

Coverage: Canterbury Times website

Release

The steering group had reviewed the procurement process for Faversham's MIU and would be making a recommendation to the CCG's Governing Body. Simon Perks was quoted.

Coverage: Canterbury Times website and Times series

Release

A release reported that the Health Help Now web app had been shortlisted for the 2014 CIPR Excellence award for Best Use of Digital Category.

Coverage: Canterbury Times website

Release

A Sandwich cookery project that offers people a chance to improve their confidence in the kitchen, was awarded more than £2,000 from the CCG's community fund. Claire Boraston, Head of Commissioning Delivery was quoted.



Coverage: Canterbury Times website, Dover Mercury and East Kent Mercury

Release

A release linked to Dementia Awareness Week raised awareness of the symptoms of dementia and that the CCG is urging people to seek help if they are worried about their memory. Dr Lakshman Kanagasooriam was quoted.

Coverage: Canterbury Times website and Kent on Sunday

Release

A release focused on Dying Matters Awareness Week and how the CCG is encouraging people to talk about their preferences for their end of life care. Dr Maliha Karamat was quoted.

Coverage: Canterbury Times website

